bmc

BMC TrueSight Operations Management 10.x: Event Management – Fundamentals (ASP)

COURSE ABSTRACT

COURSE CODE
» ASSR-TOEM-1050-ASP

APPLICABLE VERSIONS
» BMC TrueSight Operations Management 10.0, 10.1, and 10.5

DELIVERY METHOD 🌐
» Assisted Self-paced (ASP)
» Student and lab guide as ebook
» Product community for questions and answers
» Course recording via WBT
» Access to instructor for up to 2 hours by appointment (use within 90 days of registration)

VIRTUAL LAB ACCESS
» 24 hours of virtual lab access time available from date of registration on course for 90 calendar days.
» Click **here** for additional ASP virtual lab access information in graphical format.

COURSE DURATION 🌐
» Equal to 4 Days

PREREQUISITES
» NONE

Course Overview

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

This self-paced, hands-on course combines classroom instruction with laboratory exercises to guide students through the event management functionality of BMC TrueSight Operations Management 10.x. Students will develop skills in cell configuration tasks, Knowledge Base (KB) related activities, applications of event rules and event policies, and types and usage of event adapters.

IMPORTANT: This course is a part of a TrueSight Operations Management learning path. The other courses included in the learning path are:
» *BMC TrueSight Operations Management 10.x: Installation and Configuration – Fundamentals (ASP)*
» *BMC TrueSight Operations Management 10.x: Walkthrough of Consoles – Fundamentals (ASP)*
» *BMC TrueSight Operations Management 10.x: Analytics – Fundamentals (ASP)*
» *BMC TrueSight Operations Management 10.x: Service Modeling – Fundamentals (ASP)*

The accreditation examination, *BMC Accredited Administrator: BMC TrueSight Operations Management 10.x*, is included with the *BMC TrueSight Operations Management 10.x: Service Modeling – Fundamentals (ASP)* course. In order to take this examination, it is necessary to have taken all five courses. Taking the exam and pursuing accreditation is optional. You will have two attempts to pass the exam. No retakes will be offered. Those who pass will receive the title of *BMC Accredited Administrator: BMC TrueSight Operations Management 10.x*.

Target Audience
» Administrators
» Users

Learner Objectives
» Work with events, adapters, collectors, and remote actions
» Perform Knowledge Base (KB) administration tasks
» Develop Knowledge Base (KB) classes and rules
» Use out-of-the-box event management policies
» Create basic and advanced rules

For more information about BMC Education Services, visit **www.bmc.com/education**.

bmc

BMC TrueSight Operations Management 10.x: Event Management – Fundamentals (ASP)

COURSE ABSTRACT

COURSE ACTIVITIES

- » Video coaching
- » Course eBook
- » Virtual Lab
- » Community Access
- » Demonstrations
- » Hands-on Lab Exercises

BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

- » http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html

ACCREDITATION AND CERTIFICATION PATHS 🌐

- » This course is part of the **TrueSight Operations Management 10.x Certification Path.**

DISCOUNT OPTIONS 🌐

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » **Contact us for additional information** 🌐

Course Modules

Module 1: Introducing Event Management and Installing Integration Service
- » Introduction to TSOM architecture
- » Introduction to Event Management
- » IS and Remote cell installation

Module 2: Cell Configuration Basics
- » Introduction to cells
- » Cell configuration tasks
- » Cell configuration commands

Module 3: Knowledge Base Management
- » KB basics and administration
- » Event characteristics and processing
- » Remote actions
- » Basics of MRL syntax

Module 4: Event Collectors
- » Introduction to event collectors
- » Working with collectors
- » Type of collectors

Module 5: Event Rules
- » Introduction to event rules
- » Concepts of Dynamic Data Model
- » Filter and Execute rules
- » Refine and New rules
- » Timer and Propagate rules
- » Abstract and Correlate rules
- » Regulate, Delete, and Threshold rules

Module 6: Event Management Policies
- » Purpose of an event management policy
- » Process flow
- » Time frames and event selectors
- » Event management policy types

Module 7: Event Adapters
- » mcxa.conf file and MAP files
- » Using event adapters
- » SNMP Adapter overview

For more information about BMC Education Services, visit **www.bmc.com/education**.