

COURSE ABSTRACT

COURSE CODE

» ASSR-TOEM-1130-ASP

APPLICABLE VERSIONS

» TrueSight Operations Management 11.0, 11.3

DELIVERY METHOD (\$)

- » Assisted Self-paced (ASP)
 - Student and lab guide as ebook
 - Product community for questions and answers
 - Course recording via WBT
 - Access to instructor for up to 1.5 hours by appointment (use within 90 days of registration)

VIRTUAL LAB ACCESS

- » Lab Vouchers are issued at course registration time and must be redeemed within 90 days of receipt. Once Lab Voucher is redeemed, 28 days of lab access (portal access) are granted with 18 hours of on-demand lab time to be used. Once the lab time is used, or the 28 days expires, the lab access ends.
- Click here for additional ASP virtual lab access information in graphical format.

TrueSight Operations Management 11.x: Advanced Event Management (ASP)

Course Overview

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

This ASP course combines classroom instruction with laboratory exercises to guide students through the event management functionality of TrueSight Operations Management 11.x. Students will develop skills in event collectors, applications of event rules and event policies, and types and usage of event adapters.

Target Audience

- » Administrators
- » Consultants

Learner Objectives

- » Define events and event management.
- » Describe the concepts related with TrueSight Infrastructure Management cells.
- » Explain cell configuration tasks and work with cell Knowledge Base (KB).
- » Work with event adapters.
- » Describe the role of event collectors.
- » Describe event rule engine and work with different event rules.
- » Work with out-of-the-box event management policies.
- » Create a dynamic enrichment policy.

COURSE DURATION (5)

» Equal to 3 Days

PREREQUISITES

» BMC TrueSight Operations Management 11.x: Fundamentals Architecture and Components (WBT)

RECOMMENDED TRAININGS

- » BMC TrueSight Operations Management 11.x: Fundamentals Administering
- » BMC TrueSight Operations Management
 - 11.x: Fundamentals Operating

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COURSE ACTIVITIES

- » Classroom Presentations
- » Hands-on Lab Exercises

BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

» http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html

ACCREDITATION AND CERTIFICATION PATHS (\$)

» This course is part of the TrueSight Operations Management 11.x Certification Path.

DISCOUNT OPTIONS (\$)

» Have multiple students? Contact us to discuss hosting a private class for your organization

» Contact us for additional information (\$

Course Modules

Module 1: Event Management Concepts

- » Introduction to events and event management
- » TrueSight Infrastructure Management cells
- » Cells configuration
- » Knowledge Base

Module 2: Event Adapters

- » mcxa.conf file and MAP files
- » Using event adapters
- » SNMP Adapter overview

Module 3: Event Collectors

- » Introduction to event collectors
- » Working with collectors
- » Type of collectors

Module 4: Event Rules

- » Introduction to event rules
- » Concepts of Dynamic Data Model
- » Filter and Execute rules
- » Refine and New rules
- » Timer and Propagate rules
- » Abstract and Correlate rules
- » Regulate, Delete, and Threshold rules

Module 5: Event Management Policies

- » Purpose of an event management policy» Process flow
- » Time frames and event selectors
- » Event management policy types
- » Dynamic Enrichment policy

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