

## **COURSE ABSTRACT**

#### **COURSE CODE**

» ASSR-TOEM-1134-ASP

### **APPLICABLE VERSIONS**

» BMC TrueSight Operations Management 11.0 to 11.3.04

### **DELIVERY METHOD** (\$)

- » Assisted Self-paced (ASP)
  - Student and lab guide as eBook
  - Product community for questions and answers
  - Course recording via WBT
- Access to instructor for up to 1.5 hours by appointment (use within 90 days of registration)

### VIRTUAL LAB ACCESS

- » Lab Vouchers are issued at course registration time and must be redeemed within 90 days of receipt. Once Lab Voucher is redeemed, 28 days of lab access (portal access) are granted with 18 hours of on-demand lab time to be used. Once the lab time is used, or the 28 days expires, the lab access ends.
- » Click here for additional ASP virtual lab access information in graphical format.

### **COURSE DURATION** (5)

» Equal to 3 Days

#### PREREQUISITES

» BMC TrueSight Operations Management 11.x: Fundamentals Architecture and Components (WBT)

#### **RECOMMENDED TRAININGS**

- » TrueSight Operations Management 11.3.04: Using New Features
- » TrueSight Operations Management 11.x: Fundamentals Installing
- » TrueSight Operations Management 11.x: Fundamentals Administering
- » TrueSight Operations Management 11.x: Fundamentals Operating

# TrueSight Operations Management 11.x: Advanced Event Management (ASP)

### **Course Overview**

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

This course combines classroom instruction with laboratory exercises to guide students through the event management functionality of BMC TrueSight Operations Management 11.x. Students will develop skills in event management, event groups, applications of event rules and event policies, and usage of event adapters.

This course has been recently updated to the most recent product release 11.3.04. Flash dependency has been removed along with other significant changes.

### **Target Audience**

- » Administrators
- » Consultants

### **Learner Objectives**

- » Define events and event management.
- » Describe the concepts related with TrueSight Infrastructure Management cells.
- » Explain cell configuration tasks and work with cell Knowledge Base (KB).
- » Work with event adapters.
- » Describe the role of event groups
- » Describe event rule engine and work with different event rules.
- » Work with out-of-the-box event management policies.
- » Create a dynamic enrichment policy.

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# TrueSight Operations Management 11.x: Advanced Event Management (ASP)

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### **COURSE ACTIVITIES**

- Recorded Presentations
- Lab Exercises

### **BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH**

http://www.bmc.com/education/courses/truesight\_operations\_mgmt\_training.html

### ACCREDITATION AND CERTIFICATION PATHS (\$)

This course is part of the TrueSight Operations Management 11.x Certification Path.

### **DISCOUNT OPTIONS** (\$)

Have multiple students? Contact us to discuss hosting a private class for your organization **Contact us for additional information** (§)

## **Course Modules**

### Module 1: Event Management Concepts

- » Introduction to events and event management
- » TrueSight Infrastructure Management cells
- » Cells configuration
- » Knowledge Base

### **Module 2: Event Adapters**

- » mcxa.conf file and MAP files
- » Using event adapters
- » SNMP Adapter overview

### **Module 3: Event Groups**

- » Introduction to event groups
- » Working with event groups

### **Module 4: Event Rules**

- » Introduction to event rules
- » Concepts of Dynamic Data Model
- » Filter and Execute rules
- » Refine and New rules
- » Timer and Propagate rules
- » Abstract and Correlate rules
- » Regulate, Delete, and Threshold rules

### **Module 5: Event Management Policies**

- » Purpose of an event management policy
- » Process flow
- » Time frames and event selectors
- » Event management policy types
- » Dynamic Enrichment policy

### **Appendix: Event Collectors**

- » Define event collectors
- » Describe the structure of collectors
- » Explain the role assignments to the collectors
- » Describe static and dynamic collectors with examples

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