



# TrueSight Operations Management 11.x: Fundamentals Administering (ASP)

## COURSE ABSTRACT

### COURSE CODE

» ASSR-TOAF-1130-ASP

### APPLICABLE VERSIONS

» TrueSight Operations Management 11.0, 11.3

### DELIVERY METHOD

- » Assisted Self-paced (ASP)
  - Student and lab guide as ebook
  - Product community for questions and answers
  - Course recording via WBT
  - Access to instructor for up to 2 hours by appointment (use within 90 days of registration)

### VIRTUAL LAB ACCESS

- » Lab Vouchers are issued at course registration time and must be redeemed within 90 days of receipt. Once Lab Voucher is redeemed, 28 days of lab access (portal access) are granted with 24 hours of on-demand lab time to be used. Once the lab time is used, or the 28 days expires, the lab access ends.
- » Click [here](#) for additional ASP virtual lab access information in graphical format.

### COURSE DURATION

» Equal to 4 Days

### PREREQUISITES

- » BMC TrueSight Operations Management 11.x: Fundamentals Architecture and Components (WBT)

### RECOMMENDED TRAININGS

- » BMC TrueSight Operations Management 11.0: Using New Features (WBT)

## Course Overview

TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

The *TrueSight Operations Management 11.x: Fundamentals Administering (ASP)* course combines classroom instruction with laboratory exercises to guide students through the fundamentals of TrueSight Operations Management 11.x. Students will develop skills in: product administration and configuration, infrastructure monitoring, analytics, cells and KBs and other administrative features.

## Target Audience

- » Administrators
- » Consultants

## Learner Objectives

- » Understand features and functionalities of TrueSight Operations Management 11.x
- » Understand working of role-based access control
- » Learn to install integration service
- » Learn to create installation packages of monitoring solution
- » Create Staging, Blackout, and Monitoring policies for a PATROL agent
- » Understand concepts of TrueSight Infrastructure Management Analytics and Probable Cause Analysis
- » Learn to work with baselines and thresholds
- » Understand events, event class and cells
- » Perform Knowledge Base (KB) administration tasks
- » Get a brief overview of TrueSight App Visibility, Synthetic Monitoring, TrueSight Capacity Optimization, TrueSight Cloud Cost Control
- » Work with dashboard
- » Get introduced to license reports, multitenancy and cross-launch URLs



# TrueSight Operations Management 11.x: Fundamentals Administering (ASP)

## COURSE ABSTRACT

### COURSE ACTIVITIES

- » Classroom Presentations
- » Hands-on Lab Exercises


### BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

- » [http://www.bmc.com/education/courses/truesight\\_operations\\_mgmt\\_training.html](http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html)

### ACCREDITATION AND CERTIFICATION PATHS

- » This course is part of the [TrueSight Operations Management 11.x Certification Path](#).

### DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

## Course Modules

### Module 1: Role-based Access Control

- » Role-based Access Control
- » Administering Remedy Single Sign-on
- » Authorization Profile

### Module 2: Installing Integration Service

- » Adding TSIM to TSPS
- » Installing and Configuring Integration Service
- » Installing Staging Integration Service

### Module 3: Monitoring Infrastructure

- » Introduction to Monitoring Solution
- » Creating Monitoring Solution
- » Deploying Monitoring Solution
- » Working with Staging Policy
- » Working with Monitoring and Blackout Policy

### Module 4: TrueSight Infrastructure Management Analytics

- » Overview of Analytics
- » Baselines
- » Threshold Management
- » Predictive Events

### Module 5: Probable Cause Analysis

- » Introduction to Probable Cause Analysis
- » Performing Probable Cause Analysis

### Module 6: Introduction to Event Management

- » Introduction to Event Management

### Module 7: Cell Configuration Basics

- » TrueSight Infrastructure Management Cells
- » Cell Configuration Tasks

### Module 8: Knowledge Base Management

- » Knowledge Base Basics and Administration
- » Event Characteristics and Processing

### Module 9: Other Components of TrueSight Operations Management

- » TrueSight App Visibility Manager
- » TrueSight Capacity Optimization
- » TrueSight Cloud Cost Control
- » TrueSight IT Data Analytics

### Module 10: Other Features

- » Cross Launch URL
- » License Usage Reports
- » Multi-tenancy
- » User Preferences

BMC, BMC Software, and the BMC Software logo are the exclusive properties of BMC Software, Inc., are registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other BMC trademarks, service marks, and logos may be registered or pending registration in the U.S. or in other countries. All other trademarks or registered trademarks are the property of their respective owners. ©2019 BMC Software, Inc. All rights reserved.