



TrueSight Operations Management 11.x: Fundamentals Administering (ASP)

COURSE ABSTRACT

COURSE CODE

- » ASSR-TOAF-1130-ASP

APPLICABLE VERSIONS

- » TrueSight Operations Management 11.0, 11.3

DELIVERY METHOD

- » Assisted Self-paced (ASP)
 - Student and lab guide as ebook
 - Product community for questions and answers
 - Course recording via WBT
 - Access to instructor for up to 2 hours by appointment (use within 90 days of registration)

VIRTUAL LAB ACCESS

- » 24 hours of virtual lab access time available from date of registration on course for 90 calendar days.
- » Click [here](#) for additional ASP virtual lab access information in graphical format.

COURSE DURATION

- » Equal to 4 Days

PREREQUISITES

- » BMC TrueSight Operations Management 11.x: Fundamentals Architecture and Components (WBT)

RECOMMENDED TRAININGS

- » BMC TrueSight Operations Management 11.0: Using New Features (WBT)

Course Overview

TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

The *TrueSight Operations Management 11.x: Fundamentals Administering (ASP)* course combines classroom instruction with laboratory exercises to guide students through the fundamentals of TrueSight Operations Management 11.x. Students will develop skills in: product administration and configuration, infrastructure monitoring, analytics, cells and KBs and other administrative features.

Target Audience

- » Administrators
- » Consultants

Learner Objectives

- » Understand features and functionalities of TrueSight Operations Management 11.x
- » Understand working of role-based access control
- » Learn to install integration service
- » Learn to create installation packages of monitoring solution
- » Create Staging, Blackout, and Monitoring policies for a PATROL agent
- » Understand concepts of TrueSight Infrastructure Management Analytics and Probable Cause Analysis
- » Learn to work with baselines and thresholds
- » Understand events, event class and cells
- » Perform Knowledge Base (KB) administration tasks
- » Get a brief overview of TrueSight App Visibility, Synthetic Monitoring, TrueSight Capacity Optimization, TrueSight Cloud Cost Control
- » Work with dashboard
- » Get introduced to license reports, multitenancy and cross-launch URLs



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COURSE ACTIVITIES

- » Classroom Presentations
- » Hands-on Lab Exercises


BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

- » http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html

ACCREDITATION AND CERTIFICATION PATHS

- » This course is part of the [TrueSight Operations Management 11.x Certification Path](#).

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Course Modules

Module 1: Role-based Access Control

- » Role-based Access Control
- » Administering Remedy Single Sign-on
- » Authorization Profile

Module 2: Installing Integration Service

- » Adding TSIM to TSPS
- » Installing and Configuring Integration Service
- » Installing Staging Integration Service

Module 3: Monitoring Infrastructure

- » Introduction to Monitoring Solution
- » Creating Monitoring Solution
- » Deploying Monitoring Solution
- » Working with Staging Policy
- » Working with Monitoring and Blackout Policy

Module 4: TrueSight Infrastructure Management Analytics

- » Overview of Analytics
- » Baselines
- » Threshold Management
- » Predictive Events

Module 5: Probable Cause Analysis

- » Introduction to Probable Cause Analysis
- » Performing Probable Cause Analysis

Module 6: Introduction to Event Management

- » Introduction to Event Management

Module 7: Cell Configuration Basics

- » TrueSight Infrastructure Management Cells
- » Cell Configuration Tasks

Module 8: Knowledge Base Management

- » Knowledge Base Basics and Administration
- » Event Characteristics and Processing

Module 9: Other Components of TrueSight Operations Management

- » TrueSight App Visibility Manager
- » TrueSight Capacity Optimization
- » TrueSight Cloud Cost Control
- » TrueSight IT Data Analytics

Module 10: Other Features

- » Cross Launch URL
- » License Usage Reports
- » Multi-tenancy
- » User Preferences

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