TrueSight Operations Management 11.x: Fundamentals Administering

COURSE ABSTRACT

COURSE CODE
» ASSR-TOAF-1134

APPLICABLE VERSIONS
» BMC TrueSight Operations Management 11.0 to 11.3.04

DELIVERY METHOD 🌐
» Instructor Led Training (ILT)

COURSE DURATION 🌐
» 4 Days

PREREQUISITES
» BMC TrueSight Operations Management 11.x: Fundamentals Architecture and Components (WBT

RECOMMENDED TRAININGS
» *TrueSight Operations Management 11.3.04: Using New Features*
» *TrueSight Operations Management 11.x: Fundamentals Operating*

Course Overview

TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

The TrueSight Operations Management 11.x: Fundamentals Administering course combines classroom instruction with hands-on labs to guide students through the fundamentals of TrueSight Operations Management 11.x. At the end of this course, students will develop skills in product administration and configuration, infrastructure monitoring, analytics, cells and KBs, and other administrative features.

> This course has been recently updated to the most recent product release 11.3.04. Flash dependency has been removed along with other significant changes.

Target Audience

» Administrators
» Consultants

Learner Objectives

» Understand features and functionalities of TrueSight Operations Management 11.x
» Understand working of role-based access control
» Learn to install integration service
» Learn to create installation packages of monitoring solution
» Create Staging, Blackout, and Monitoring policies for a PATROL agent
» Understand concepts of TrueSight Infrastructure Management Analytics and Probable Cause Analysis
» Learn to work with baselines and thresholds
» Understand events, event class and cells
» Perform Knowledge Base (KB) administration tasks
» Get a brief overview of TrueSight App Visibility, Synthetic Monitoring, TrueSight Capacity Optimization, TrueSight Cloud Cost Control
» Work with dashboard
» Get introduced to license reports, multitenancy and cross-launch URLs

For more information about BMC Education Services, visit **www.bmc.com**.

TrueSight Operations Management 11.x: Fundamentals Administering

COURSE ABSTRACT

COURSE ACTIVITIES

- Lab Exercises
- Presentations

BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html

ACCREDITATION AND CERTIFICATION PATHS 🌐

This course is part of the **BMC TrueSight Operations Management 11.x certification path**.

DISCOUNT OPTIONS 🌐

Have multiple students? Contact us to discuss hosting a private class for your organization

Contact us for additional information 🌐

Course Modules

Module 1: Installing Integration Service
- » Adding TSIM to TSPS
- » Installing and Configuring Integration Service
- » Installing Staging Integration Service

Module 2: Monitoring Infrastructure
- » Introduction to Monitoring Solution
- » Creating Monitoring Solution
- » Deploying Monitoring Solution
- » Working with Staging Policy
- » Working with Monitoring and Blackout Policy
- » Performance Diagnostics
- » Agent Actions

Module 3: TrueSight Infrastructure Management Analytics
- » Overview of Analytics
- » Baselines

- » Threshold Management
- » Enabling Edits to Shared Dashboards
- » Predictive Events

Module 4: Probable Cause Analysis
- » Introduction to Probable Cause Analysis
- » Performing Probable Cause Analysis

Module 5: Introduction to Event Management
- » Introduction to Event Management

Module 6: Cell Configuration Basics
- » TrueSight Infrastructure Management Cells
- » Cell Configuration Tasks

Module 7: Knowledge Base Management
- » Knowledge Base Basics and Administration
- » Event Characteristics and Processing

Module 8: Other Features
- » Cross Launch URL
- » License Usage Reports
- » Multi-tenancy
- » User Preferences
- » Managed Attributes and Attribute Sets
- » Noise Reduction
- » Groups page view

Module 9: Role-based Access Control
- » Role-based Access Control
- » Administering Remedy Single Sign-on
- » Authorization Profile

Appendix: Other Components of TrueSight Operations Management
- » TrueSight App Visibility Manager
- » TrueSight Capacity Optimization
- » TrueSight Cloud Cost Control
- » TrueSight IT Data Analytics

For more information about BMC Education Services, visit **www.bmc.com.**