

COURSE ABSTRACT

BMC TrueSight App Visibility Manager 10.x: Fundamentals

COURSE CODE

» ASSR-TAVM-1050

APPLICABLE VERSIONS

» 10.5

DELIVERY METHOD (\$)

» Instructor-led Training (ILT)

COURSE DURATION (\$)

» 4 Days

PREREQUISITES

» NA

Course Overview

BMC TrueSight App Visibility Manager ensures application performance in your multisource IT environment. It helps you monitor different application tiers and allows you to drill down further to view related events, devices, transaction traces and services. This approach delivers real-time visibility and end-to-end solution.

This course combines classroom instruction with laboratory exercises to guide students through the fundamentals of BMC TrueSight App Visibility Manager. Students will develop skills in: product installation, administration and configuration, monitoring applications using the TrueSight console, working with AD agents, and synthetic monitoring.

IMPORTANT: Included in this course is the examination for BMC Certified Associate: TrueSight App Visibility Manager 10.x Online Exam. Taking the exam and pursuing certification is optional, however all students enrolled in the BMC TrueSight App Visibility Manager 10.x: Fundamentals course are automatically enrolled in the exam. You will have one attempt to pass the exam. No retakes will be offered. Those who pass will receive the title of BMC Certified Associate: TrueSight App Visibility Manager 10.x Online Exam.

Target Audience

- » Administrators
- » Operators

Learner Objectives

- » Understand high level architecture of TrueSight Operations Management
- » Understand architecture and components of TrueSight App Visibility Manager
- » Learn to install TrueSight App Visibility Manager components
- » Understand working of AD Agents, Synthetic monitoring, and Active EUEM monitoring
- » Exercise and monitor Applications using the TrueSight console
- » Drill down to the Application traces
- » Create and run an Execution Plan for the Synthetic Monitoring
- » Work with AM KM and Dashboard





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COURSE ACTIVITIES

- » Classroom Presentations
- » Hands-on Lab Exercises

BMC APP VISIBILITY MANAGER LEARNING PATH

http://www.bmc.com/education/courses/truesight-app-visibility-manager-training.html

ACCREDITATION AND CERTIFICATION PATHS (\$)

This course is part of the BMC Certification path.

DISCOUNT OPTIONS (§)

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » Contact us for additional information (\$\exists)

Course Modules

Module 1: Introduction to BMC TrueSight Operations Management

- » BMC TrueSight Operations Management Overview
- » BMC TrueSight Operations Management Architecture and Components
- » Introduction to the TrueSight Console

Module 2: Introduction to BMC TrueSight Application Visibility

- » Applications Overview
- » TrueSight App Visibility Manager Architecture and Components
- » Monitoring Applications from the TrueSight Console

Module 3: TSAV Server Installation and Configuration

- » TSAV Installation Prerequisites
- » Atrium SSO Installation
- » TSPS Installation
- » TSAV Server Installation
- » TSAV Configurations

Module 4: AD Agent Installation and Configuration

- » Introduction to AD Agent
- » Installing and Configuring AD Agent
- » Configuring Applications and Agent Policies from the TrueSight Console

Module 5: Working with the Application Traces

- » Working with AD Agents
- » Monitoring Applications from the TrueSight Console

Module 6: Active End User Experience Monitoring

- » Overview of Active EUEM
- » Active EUEM Architecture
- » Monitoring Active EUEM from the TrueSight Console

Module 7: Synthetic Transaction Monitoring

- » Synthetic Transaction Monitoring Overview
- » Installing TEA Agent
- » Working with Synthetic Transaction Monitoring using TrueSight Console
- » Setting Thresholds for Synthetic Data
- » Installing Borland Silk Test
- » Overview of recording and Importing Synthetic Script

Module 8: Working with Dashboards and Role Based Access Control

- » Working with Dashboards using TrueSight Console
- » Overview of Dashlets
- » Create Application Dashboard
- » Role Based Access
- » Working with AM KMs



