# TrueSight App Visibility Manager 10.x: Fundamentals (ASP)

## COURSE ABSTRACT

**COURSE CODE**

» ASSR-TAVM-1050-ASP

**APPLICABLE VERSIONS**

» 10.5

**DELIVERY METHOD** 🌐

» Assisted Self-paced (ASP)
– Student and lab guide as ebook
– Product community for questions and answers
– Course recording via WBT
– Access to instructor for up to 2 hours by appointment (use within 90 days of registration)

**VIRTUAL LAB ACCESS**

» 4 consecutive days (incl. weekends and holidays) of virtual lab (=portal) access. A Virtual Lab access voucher will be provided and must be redeemed within 90 days of registration. Consecutive days need to be completed within 28 days of Portal access.

» Click **here** for additional ASP virtual lab access information in graphical format.

**COURSE DURATION** 🌐

» Equal to 4 Days

**PREREQUISITES**

NA

**RECOMMENDED TRAININGS**

» TrueSight 11.x: Overview (WBT)

## Course Overview

TrueSight App Visibility Manager ensures application performance in your multisource IT environment. It helps you monitor different application tiers and allows you to drill down further to view related events, devices, transaction traces and services. This approach delivers real-time visibility and end-to-end solution.

This ASP course combines classroom instruction with laboratory exercises to guide students through the fundamentals of TrueSight App Visibility Manager. Students will develop skills in: product installation, administration and configuration, monitoring applications using the TrueSight console, working with AD agents, and synthetic monitoring.

**IMPORTANT:** Included in this course is the examination for **BMC Certified Associate: TrueSight App Visibility Manager 10.x Online Exam**. Taking the exam and pursuing certification is optional, however all students enrolled in *the BMC TrueSight App Visibility Manager 10.x: Fundamentals (ASP)* course are automatically enrolled in the exam. You will have one attempt to pass the exam. No retakes will be offered. Those who pass will receive the title of **BMC Certified Associate: TrueSight App Visibility Manager 10.x Online Exam**.

## Target Audience

» Consultants
» Administrators
» Operators

## Learner Objectives

» Understand high level architecture of TrueSight Operations Management
» Understand architecture and components of TrueSight App Visibility Manager
» Learn to install TrueSight App Visibility Manager components
» Understand working of AD Agents, Synthetic monitoring, and Active EUEM monitoring
» Exercise and monitor Applications using the TrueSight console
» Drill down to the Application traces
» Create and run an Execution Plan for the Synthetic Monitoring
» Work with AM KM and Dashboard

For more information about BMC Education Services, visit **www.bmc.com/education**.

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### COURSE ACTIVITIES
» Classroom Presentations
» Hands-on Lab Exercises

### BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH
» **https://www.bmc.com/education/courses/truesight-app-visibility-manager-training.html**

### ACCREDITATION AND CERTIFICATION PATHS 🌐
» This course is part of the TrueSight App Visibility 10.x Accreditation Path.

### DISCOUNT OPTIONS 🌐
» Have multiple students? Contact us to discuss hosting a private class for your organization.
» **Contact us for additional information** 🌐

## Course Modules

### Module 1: Introduction to BMC TrueSight Operations Management
» TrueSight Operations Management Overview
» TrueSight Operations Management Architecture and Components
» Introduction to the TrueSight Console

### Module 2: Introduction to BMC TrueSight Application Visibility
» Applications Overview
» TrueSight App Visibility Manager Architecture and Components
» Monitoring Applications from the TrueSight Console

### Module 3: TSAV Server Installation and Configuration
» TSAV Installation Prerequisites
» Atrium SSO Installation
» TSPS Installation
» TSAV Server Installation
» TSAV Configurations

### Module 4: AD Agent Installation and Configuration
» Introduction to AD Agent
» Installing and Configuring AD Agent
» Configuring Applications and Agent Policies from the TrueSight Console

### Module 5: Working with the Application Traces
» Working with AD Agents
» Monitoring Applications from the TrueSight Console

### Module 6: Active End User Experience Monitoring
» Overview of Active EUEM
» Active EUEM Architecture
» Monitoring Active EUEM from the TrueSight Console

### Module 7: Synthetic Transaction Monitoring
» Synthetic Transaction Monitoring Overview
» Installing TEA Agent
» Working with Synthetic Transaction Monitoring using TrueSight Console
» Setting Thresholds for Synthetic Data
» Installing Borland Silk Test
» Overview of recording and Importing Synthetic Script

### Module 8: Working with Dashboards and Role Based Access Control
» Working with Dashboards using TrueSight Console
» Overview of Dashlets
» Create Application Dashboard
» Role Based Access
» Working with AM KMs

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