BMC Helix Service Monitoring/AIOps

BMC Helix Service Monitoring/AIOps: Skills Assessment

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Learning Path >

Skills Assessment Code: ASSR-SKILL-HSM-2420

Modality	Duration	Applicable Versions	Target Audience
Online – Non-Proctored	2 Hours	BMC Helix Service Monitoring/AIOps 24.x	• Operators • Administrators • Consultants

Purpose of Skills Assessment

BMC Helix Service Monitoring applies machine learning and analytics to help IT operations manage the increasing volume, variety, and velocity of data across complex environments to predict, find & fix issues faster.

The **BMC Helix Service Monitoring/AIOps: Skills Assessment** is to be taken by customers and partners to check their skills for key product areas **BEFORE** registering for any BMC Helix Service Monitoring/AIOps trainings. Based on the result analysis, BMC can provide a recommendation on which training courses would fill potential skill gaps. The skills assessment is not an exam and is not meant to test individuals but provide students and teams an overview of existing and missing skills to select the appropriate training. Assessment takers shouldn´t prepare and also not retake the assessment to avoid receiving the incorrect recommendations.

Reviewed Skills

The knowledge and understanding around the following topics is checked:
- Purpose of BMC Helix Service Monitoring
- Features and benefits of BMC Helix Service Monitoring
- Access and navigate the BMC Helix Service Monitoring console
- Key Performance Indicators
- Configure and monitor situations
- Monitor services and perform causal analysis

Getting Started

Step 1.

Register for the skills assessment. The skills assessment is free of charge for all customers and partners.

Step 2.

Review the assessment results yourself or ask BMC to provide a report and feedback with training recommendations.

Exam Registration

Choose from the following options to register for a BMC Education Services Exam:

- Register online for BMC Software certification exam at: www.bmc.com/education
- Contact your **BMC Education Advisor** for help with registration

Discount Options ⊕
Have multiple students? Contact us to discuss hosting a private class for your organization.
Contact us for additional information ⊕

For more information about BMC Education Services, visit **www.bmc.com/education**.