



# BMC Helix Operations Management 24.x: Fundamentals Skills Assessment

## Certification Brief

### SKILLS ASSESSMENT NAME

- › BMC Helix Operations Management 24.x: Fundamentals Skills Assessment

### CERTIFICATION Exam CODE

- › ASSR-SKILL-HMS-2420

### APPLICABLE VERSIONS

- › BMC Helix Operations Management 24.x

### REQUIRED PREREQUISITES

- › *NONE*

### TARGET AUDIENCE

- › Administrators, Operators, and Consultants

### ASSESSMENT DETAILS

- › Assessment duration is 2 Hours

### COURSE REGISTRATION

Choose from the following options to register for a BMC Education Services course:

- › Register online for BMC Software courses at: [www.bmc.com/education](http://www.bmc.com/education)
- › Contact your [BMC Education Advisor](#) for help with registration

## PURPOSE OF SKILLS ASSESSMENT

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

The **BMC Helix Operations Management 24.x: Skills Assessment** is to be taken by customers and partners to check their skills for key product areas **BEFORE** registering for any BMC Helix Operations Management 24.x trainings. Based on the result analysis, BMC can provide a recommendation on which training courses would fill potential skill gaps. The skills assessment is not an exam and is not meant to test individuals but provide students and teams an overview of existing and missing skills to select the appropriate training. Assessment takers shouldn't prepare and also not retake the assessment to avoid receiving the incorrect recommendations.

## Reviewed Skills

The knowledge around the following topics is checked:

- » Purpose of BMC Helix Operations Management
- » Features and benefits of BMC Helix Operations Management
- » Access and navigate the BMC Helix Operations Management console
- » Learn how to configure device monitoring
- » Create alarm policies and monitor policies
- » Understand group monitoring
- » Generate events from logs and aggregate events using correlation policy
- » Create a notification and filter unwanted events
- » Understand user identities and user access
- » Understand the features and functionalities of BMC Helix Dashboards
- » Access and navigate the BMC Helix Dashboards console
- » Derive insights from logs in BMC Helix Log Analytics



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### Getting Started

#### Step 1.

Register for the skills assessment. The skills assessment is free of charge for all customers and partners.

#### Step 2.

Review the assessment results yourself or ask BMC to provide a report and feedback with training recommendations.