



BMC ProactiveNet Performance Management 9.x: Fundamentals for Administrators – Part 1 (ASP)

COURSE ABSTRACT

COURSE CODE

- » ASSR-PPM1-0950-ASP

APPLICABLE VERSIONS

- » BMC ProactiveNet Performance Management 9.5

DELIVERY METHOD

- » Assisted Self-paced (ASP)
 - » Student and lab guide as ebook
 - » Product community for questions and answers
 - » Course recording via WBT
 - » Access to instructor for up to 2.5 hours by appointment (use within 90 days of registration)

VIRTUAL LAB ACCESS

- » 5 consecutive days (incl. weekends and holidays) of virtual lab (=portal) access. A Virtual Lab access voucher will be provided and must be redeemed within 90 days of registration. Consecutive days need to be completed within 28 days of Portal access.
- » Click [here](#) for additional ASP virtual lab access information in graphical format.

COURSE DURATION

- » Equal to 5 Days

PREREQUISITES

None

COURSE ACTIVITIES

- » Video teaching
- » Course eBook
- » Virtual Lab
- » Community Access

Course Overview

BMC ProactiveNet Performance Management is an integrated platform that combines event management and data analytics in a single seamless solution. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

In this ASP training, participants will gain competency in working with the BMC ProactiveNet Performance Management 9.5 solution.

This course combines the eBook with laboratory exercises to guide students through the basic concepts of BMC ProactiveNet Performance Management. Students will develop skills in Event Administration, Data Analytics, BMC PATROL Agent, Monitoring Solutions, and Data Adapters.

Target Audience

- » Administrators
- » Users

Learner Objectives

- » Learn high level installation of BMC ProactiveNet Performance Management components
- » Create Monitoring Policies for BMC PATROL Agent and BMC PATROL KMs, using the BMC ProactiveNet Central Monitoring Administration Console
- » Generate graphs and reports based on collected data
- » Work with Service Level Objectives, baselines and thresholds
- » Create roles and users based on profiles
- » Configure a Staging Integration Service and create an Integration Service Cluster


BMC PROACTIVENET PERFORMANCE MANAGEMENT LEARNING PATH

- » <http://www.bmc.com/education/courses/proactivenet-performance-management-training.html>

ACCREDITATION AND CERTIFICATION PATHS

NA

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

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Course Contents

Module 1: Introduction to BMC ProactiveNet Performance Management 9.5

- » BMC ProactiveNet Performance Management Components
- » BMC ProactiveNet Performance Management Features and Functionality

Module 2: Installation: Part 1 – BMC ProactiveNet Server

- » BMC ProactiveNet Performance Management Installation Process
- » BMC ProactiveNet Server Installation
- » Access BMC ProactiveNet Consoles

Module 3: Installation: Part 2 – BMC ProactiveNet Integration Service

- » BMC ProactiveNet Integration Service Overview
- » BMC ProactiveNet Integration Service Installation
- » BMC ProactiveNet Integration Service Configuration

Module 4: BMC ProactiveNet Monitoring Solutions

- » BMC ProactiveNet Monitoring Solutions Components
- » BMC ProactiveNet Monitoring Solutions Configuration

Module 5: BMC ProactiveNet Operations Console – Administration and Configuration

- » Navigation Pane
- » Navigation Tree
- » Views
- » Working with Events
- » Cloud Monitoring Features

Module 6: BMC ProactiveNet Operations Console – Graphs, Views, and Reports

- » Graphs
- » Views
- » Reports

Module 7: BMC ProactiveNet Operations Console – SLO Console

- » SLO Terms and Definitions
- » SLO Creation and Administration
- » SLO Example
- » SLO Tabs in BMC ProactiveNet Operations Console

Module 8: Analytics

- » Baselines
- » Abnormalities
- » Threshold Management
- » Probable Cause Analysis
- » Intelligent and Predictive Event Administration

Module 9: BMC ProactiveNet Administration Console

- » Devices, Monitors, and Adapters
- » Groups
- » User Administration
- » BMC ProactiveNet Infrastructure Management
- » BMC ProactiveNet PW Commands
- » CI-Based Access Control

Module 10: External Monitoring Adapters and Integrations

- » Adapters: Definition, Types, Purpose, and Functionality
- » BMC ProactiveNet Performance Management Integrations

Module 11: Deployment and Scalability Considerations

- » BMC ProactiveNet Server
- » BMC ProactiveNet Database
- » BMC ProactiveNet Integration Service
- » BMC ProactiveNet Central Monitoring Administration
- » High Availability Considerations and Disaster Recovery
- » Scalability Considerations

Module 12: BMC PATROL Overview

- » Overview of BMC PATROL
- » BMC PATROL Agent
- » BMC PATROL Knowledge Modules
- » BMC PATROL Consoles
- » BMC PATROL Agent and BMC ProactiveNet

Module 13: Additional Topics

- » Schedules
- » Attribute Sets
- » Server Performance Views
- » Service Management