

BMC Course for Netreo Version 12 User Training (WBT)



ABSTRACT

Course Code: ASSR-NTUS-0012

Modality	Duration	Applicable Versions	Target Audience
Web-based Training (WBT)	2 hours 30 minutes	Netreo version 12	Users

Course Overview

Netreo is a uniquely flexible full-stack IT management solution that incorporates AIOps functionality. It is designed to provide a single source of truth for all your IT teams and provides deep visibility into infrastructure performance, systems, servers, storage, applications, and cloud, all in a single dashboard.

This course introduces students to the key terminologies and concepts of the Netreo platform. Students will learn about the platform's user interface and topics such as incident states, alarms, thresholds, and anomalies. Additionally, students will learn to utilize virtualization and configuration monitoring.

Learning Objectives

- Explore terminologies used in the Netreo platform, such as device and its types, templates, and device organization.
- List incident states and their details.
- List different types of alarms and explain service checks and host checks.
- Explain thresholds and anomalies.
- Describe the need to use the maintenance window.
- Navigate through the user interface of the Netreo platform.
- Explore the dashboards.
- Explain the web application response time feature.
- Access email application response time monitoring feature.
- Analyze the traffic flow.
- Utilize the virtualization and configuration monitoring.

Course Modules

Module 1: Concepts and Terminology

- Explore terminologies used in the Netreo platform
- Define devices and their types
- Explain templates
- Explore how devices are organized

Module 2: Alarms and Incidents

- Explain incident states and details
- Describe service checks and host checks
- Differentiate between alarms and incidents
- Explain thresholds and their type
- Explain anomalies
- Explain the maintenance window

Module 3: Netreo Platform

- Navigate through the user interface of the Netreo platform
- Explore the dashboards
- Understand how Netreo stores and displays time-series data
- Use the reporting capabilities

Module 4: Web Application Response Time (ART) Monitoring

- Explain the web application response time feature
- Access the web application response time feature

Module 5: Email Application Response Time (ART) Monitoring

- Access email application response time monitoring feature

Module 6: Traffic and Flow Analysis

- Analyze the traffic flow
- View the flow data collected in Netreo

Module 7: Virtualization Monitoring

- Explore the ways to access virtualization data
- Utilize the virtualization monitoring

Module 8: Configuration Monitoring

- Explain the configuration monitoring
- Utilize the configuration monitoring