BMC HELIX OPERATIONS MANAGEMENT

BMC Helix Operations Management 23.x: Fundamentals Operating (WBT)

bmc

Course Code: ASSR-HMOFW-2330

Modality	Duration	Applicable Versions	Target Audience
Web-based Training (WBT)	3 Hours	BMC Helix Operations Management 23.x	• Operators

Course Overview

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

Prerequisites

- NA

Recommended Trainings

- NA

Learning Objectives

- Describe the purpose of BMC Helix Operations Management
- Identify roles in BMC Helix Operations Management
- List the operational features and benefits of BMC Helix Operations Management
- Access and navigate the BMC Helix Operations Management console
- Explain devices, events, and groups
- Navigate Devices, Events, and Groups pages
- Set device preferences
- Filter devices using built-in and customized filters
- Explore Tile and Table view
- Customize and download monitor graphs
- Explore event status, severity, and priority
- Filter events using quick filters, time filters, and global search
- Perform the various event operations
- Group entity and event
- Describe policies and their types
- Explain Event and Blackout Policies
- Describe the BMC Helix Dashboards product
- Understand the features and functionalities of BMC Helix Dashboards
- List BMC Helix Dashboards roles, along with the permissions assigned to them
- Access and navigate the BMC Helix Dashboards console
- Trigger a cross-launch of BMC Helix Dashboards from BMC Helix Operations Management
- Browse and search for dashboards
- Share and download dashboards and panels

For more information about BMC Education Services, visit **www.bmc.com/education**.

Course Modules

Module 1: Walkthrough of BMC Helix Operations Management
- Introduction to BMC Helix Operations Management
- Working with the BMC Helix Operations Management Console

Module 2: BMC Helix Operations Management: Monitoring
- Monitoring Devices
- Monitoring Events
- Monitoring Groups

Module 3: BMC Helix Operations Management: Configuration
- Introduction to Policies
- Introduction to Event and Blackout Policies

Module 4: BMC Helix Operations Management: Dashboards
- Introduction to BMC Helix Dashboards
- Working with BMC Helix Dashboards

Discount Options 🌐

Have multiple students? Contact us to discuss hosting a private class for your organization.

Contact us for additional information 🌐

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