BMC HELIX OPERATIONS MANAGEMENT

BMC Helix Operations Management 23.x: Fundamentals Operating

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Learning Path >

Course Code: ASSR-HMOF-2330

Modality	Duration	Applicable Versions	Target Audience
Instructor-Led Training (ILT)	1 Day	BMC Helix Operations Management 23.x	• Operators

Course Overview

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

This training provides an overview of the features and capabilities of BMC Helix Operations Management to an operator. In addition, the hands-on labs within the training provide the experience of the product with an overview of the associated dashboards.

Prerequisites
- NA

Recommended Trainings
- NA

Learning Objectives
- Describe the purpose of BMC Helix Operations Management
- Identify roles in BMC Helix Operations Management
- List the operational features and benefits of BMC Helix Operations Management
- Access and navigate the BMC Helix Operations Management console
- Explain devices, events, and groups
- Navigate Devices, Events, and Groups pages
- Set device preferences
- Filter devices using built-in and customized filters
- Explore Tile and Table view
- Customize and download monitor graphs
- Explore event status, severity, and priority
- Filter events using quick filters, time filters, and global search
- Perform the various event operations
- Group entity and event
- Describe policies and their types
- Explain Event and Blackout Policies
- Describe the BMC Helix Dashboards product
- Understand the features and functionalities of BMC Helix Dashboards
- List BMC Helix Dashboards roles, along with the permissions assigned to them
- Access and navigate the BMC Helix Dashboards console
- Trigger a cross-launch of BMC Helix Dashboards from BMC Helix Operations Management
- Browse and search for dashboards
- Share and download dashboards and panels

For more information about BMC Education Services, visit **www.bmc.com/education.**

Course Modules

Module 1: Walkthrough of BMC Helix Operations Management
- Introduction to BMC Helix Operations Management
- Working with the BMC Helix Operations Management Console

Module 2: BMC Helix Operations Management: Monitoring
- Monitoring Devices
- Monitoring Events
- Monitoring Groups

Module 3: BMC Helix Operations Management: Configuration
- Introduction to Policies
- Introduction to Event and Blackout Policies

Module 4: BMC Helix Operations Management: Dashboards
- Introduction to BMC Helix Dashboards
- Working with BMC Helix Dashboards

Discount Options ⊕

Have multiple students? Contact us to discuss hosting a private class for your organization.

Contact us for additional information ⊕

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