BMC HELIX OPERATIONS MANGEMENT

BMC Helix Operations Management 25.x: Fundamentals Designing Dashboards

bmc

Learning Path

Course Code: ASSR-HMDD-2520

Modality	Duration	Applicable Versions	Target Audience
Instructor-Led Training (ILT)	2 Days	BMC Helix Operations Management 25.2	• Administrators • Consultants

Course Overview

BMC Helix Dashboards is used to create interactive dashboards for your monitoring environment. It offers unified reporting and a consolidated view of data from BMC Helix Operations Management across your environment. You can easily create, export, and share interactive dashboards with users within or outside your environment.

This course combines classroom training with hands-on labs to guide students in navigating the BMC Helix Dashboards console, understanding user roles and permissions, and using key features. Students will learn to create and customize event, metric, and tag-based dashboards, and configure settings and queries. In addition, they will learn to share, export, import, and schedule reports, including resolving delays and adding external recipients.

Learning Objectives

- Define BMC Helix Dashboards as a product
- Identify features and functionalities of BMC Helix Dashboards
- List available user roles and permissions
- Access and navigate the BMC Helix Dashboards console
- Create and play a playlist
- Identify out-of-the-box dashboards
- Explain Event, Metric, and Tag-based dashboards
- Explore dashboard options and panel options
- Identify components of a dashboard in Edit mode
- Configure dashboard settings, annotations, variables, links, tags, queries, and permissions
- Work with the JSON model
- Create a new dashboard and set up its panels
- Configure a dashboard's time range
- Customize the home page
- Localize dashboards
- Define event and metric queries
- Identify BMC visualization and third-party visualization
- Share dashboards and panels
- Export and import dashboards
- Schedule reports
- List BMC's best practices in designing dashboards
- Fix the delay issue in scheduled reports
- Add external users as scheduled report recipients

Course Modules

Module 1: Introduction to BMC Helix Dashboards
- BMC Helix Dashboards as a product
- Features and functionalities of BMC Helix Dashboards
- User roles and permissions
- The BMC Helix Dashboards console navigation
- Usage of playlist

Module 2: Exploring BMC Helix Dashboards
- Out-of-the-box dashboards
- Event, Metric, and Tag-based dashboards
- Components of a dashboard in Edit mode
- Dashboard settings, annotations, variables, links, tags, queries, and permissions
- The JSON model

Module 3: Building Dashboards
- Dashboard configuration with panels
- Dashboard time range
- Home page customization
- Dashboard localization
- Event and metric queries
- Operator syntax

Module 4: Designing Dashboards
- BMC and third-party visualizations
- Sharing dashboards and panels
- Exporting and importing dashboards
- Scheduled reports

Module 5: Advanced Configuration
- Best practices in designing dashboards
- Handling the delay issue in scheduled reports
- Adding external users as scheduled report recipients

Discount Options 🌐

Have multiple students? Contact us to discuss hosting a private class for your organization.

Contact us for additional information 🌐

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