



BMC Helix Operations Management 23.x: Fundamentals Administering (WBT)

COURSE ABSTRACT

COURSE CODE

- » ASSR-HMAFW-2310

APPLICABLE VERSIONS

- » BMC Helix Operations Management 23.x

DELIVERY METHOD

- » Web-based Training (WBT)

COURSE DURATION

- » 6.5 Hours

PREREQUISITES

- » None

Course Overview

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

This web-based training provides an overview of the monitoring infrastructure using BMC Helix Operations Management. In addition, the students will learn to collect data, manage users and events, and work with policies.

Target Audience

- » Administrator
- » Consultant

Learner Objectives

- » Define data collection
- » Configure, view, and filter deployment packages
- » Work with monitoring policies
- » Explain devices and device monitoring
- » Define groups and group monitoring
- » Manage groups: create, edit, copy, search, and delete
- » Identify alarm generation conditions and threshold types
- » Manage Alarm Policies: create, view, edit, enable, disable, and delete
- » Identify out-of-the-box policies
- » Describe multivariate policies and their application
- » Manage multivariate policies: view, create, edit, and delete
- » Describe blackout policies and their settings
- » Configure and view blackout policies
- » Describe and create event policies
- » Create basic enrichment, suppression, time-based, correlation, and notification policies
- » Manage event policies: edit, copy, view, enable, disable, and delete
- » Identify common services in BMC Helix Portal for Role-Based Access Control
- » Set up users and user groups
- » List types of roles
- » Set up roles and permissions and explain the purpose of authorization profiles.

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COURSE ACTIVITIES

- » Video Coaching
- » Community Access

BMC HELIX OPERATIONS MANAGEMENT LEARNING PATH

<https://www.bmc.com/education/courses/bmc-helix-monitor-training.html>

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Course Modules

Module 1: Data Collection

- » Configuring Deployable Packages

Module 2: Monitoring Infrastructure

- » Monitoring Policies
- » Viewing Collected Data
- » Monitoring Groups

Module 3: Managing Alarms and Anomalies

- » Alarm Policies
- » Multivariate Policies

Module 4: Managing Maintenance Window

- » Blackout Policy

Module 5: Introduction to Event Management

- » Monitoring and Managing Events and Policies

Module 6: User Management

- » Working with Users and Groups
- » Working with Roles and Permissions
- » Authorization Profile with Helix Monitor

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