

BMC Helix Operations Management 25.x: Fundamentals Administering



Learning Path

Course Code: ASSR-HMAF-2530

Modality	Duration	Course Languages	Applicable Versions	Target Audience
Instructor-Led Training (ILT)	2 Days	English	BHOM 25.3	<ul style="list-style-type: none">AdministratorsConsultant

Course Overview

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other IT Operations Management capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

This training provides hands-on experience in monitoring infrastructure using BMC Helix Operations Management. In addition, the students will learn to collect data, monitor and manage events, and work with policies.

Recommended Trainings

- BMC Helix Operations Management 25.x: Fundamentals Operating

Learning Objectives

- Identify roles in BMC Helix Operations Management
- List the operational features and benefits of BMC Helix Operations Management
- Access and navigate the BMC Helix Operations Management console
- Configure Deployment Packages
- Create Custom Packages
- Deploy Packages
- Create policies and their types
- Configure Event and Blackout Policies
- Monitor and manage events
- Define Auto Anomalies
- Describe Filter Monitoring Attributes

Course Modules

Module 1: Data Collection

- Configuring Deployable Packages

Module 2: Monitoring Infrastructure

- Creating and Managing Monitor Policies
- Viewing Collected Data
- Monitoring Groups

Module 3: Managing Alarms and Anomalies

- Creating and Managing Alarm Policies
- Creating and Managing Multivariate Policies

Module 4: Managing Maintenance Windows

- Creating and Managing Blackout Policies

Module 5: Introduction to Event Management

- Monitoring and Managing Events and Policies

Module 6: Additional Configuration Options

- Auto Anomalies
- Filter Monitoring Attributes

Appendix: User Management

- Working with Users and Groups
- Working with Roles and Permissions
- Authorization Profile with Helix Monitor

Discount Options

Have multiple students? Contact us to discuss hosting a private class for your organization.

Contact us for additional information 

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