Course Overview

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

This training provides hands-on experience in monitoring infrastructure using BMC Helix Operations Management. In addition, the students will learn to collect data, manage users and events, and work with policies.

Target Audience

» Administrator
» Consultant

Learner Objectives

» Identify roles in BMC Helix Operations Management
» List the operational features and benefits of BMC Helix Operations Management
» Access and navigate the BMC Helix Operations Management console
» Configure Deployment Packages
» Create Custom Packages
» Deploy Packages
» Create policies and their types
» Configure Event and Blackout Policies
» Monitor and manage events
» Create users in BMC Helix Portal
» Create Groups and Roles and assign permissions
» Configure Authorization Profile
COURSE ABSTRACT

**BMC Helix Operations Management 23.x: Fundamentals Administering**

**COURSE ACTIVITIES**
- Classroom Presentations
- Hands-on Lab Exercises

**BMC HELIX OPERATIONS MANAGEMENT LEARNING PATH**

https://www.bmc.com/education/courses/bmc-helix-monitor-training.html

**DISCOUNT OPTIONS**
- Have multiple students? Contact us to discuss hosting a private class for your organization
- Contact us for additional information

**Course Modules**

**Module 1: Data Collection**
- Configuring Deployable Packages

**Module 2: Monitoring Infrastructure**
- Monitoring Policies
- Viewing Collected Data
- Monitoring Groups

**Module 3: Managing Alarms and Anomalies**
- Alarm Policies
- Multivariate Policies

**Module 4: Managing Maintenance Window**
- Blackout Policy

**Module 5: Introduction to Event Management**
- Monitoring and Managing Events and Policies

**Module 6: User Management**
- Working with Users and Groups
- Working with Roles and Permissions
- Authorization Profile with Helix Monitor