

BMC HELIX OPERATIONS MANAGEMENT

BMC Helix Operations Management 23.x: Fundamentals Administering

[Learning Path >](#)

Course Code: ASSR-HMAF-2310

Modality

Instructor-Led Training (ILT)

Duration

2 Days

Applicable VersionsBMC Helix Operations
Management 23.x**Target Audience**

- Administrator
- Consultant

Course Overview

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

This training provides hands-on experience in monitoring infrastructure using BMC Helix Operations Management. In addition, the students will learn to collect data, manage users and events, and work with policies.

Prerequisites

- NA

Recommended Trainings

- NA

Learning Objectives

- Define data collection
- Configure, view, and filter deployment packages
- Work with monitoring policies
- Explain devices and device monitoring
- Define groups and group monitoring
- Manage groups: create, edit, copy, search, and delete
- Identify alarm generation conditions and threshold types
- Manage Alarm Policies: create, view, edit, enable, disable, and delete
- Identify out-of-the-box policies
- Describe multivariate policies and their application
- Manage multivariate policies: view, create, edit, and delete
- Describe blackout policies and their settings
- Configure and view blackout policies
- Describe and create event policies
- Create basic enrichment, suppression, time-based, correlation, and notification policies
- Manage event policies: edit, copy, view, enable, disable, and delete
- Identify common services in BMC Helix Portal for Role-Based Access Control
- Set up users and user groups
- List types of roles
- Set up roles and permissions and explain the purpose of authorization profiles.

Course Modules

Module 1: Data Collection

- Configuring Deployable Packages

Module 2: Monitoring Infrastructure

- Monitoring Policies
- Viewing Collected Data
- Monitoring Groups

Module 3: Managing Alarms and Anomalies

- Alarm Policies
- Multivariate Policies

Module 4: Managing Maintenance Window

- Blackout Policy

Module 5: Introduction to Event Management

- Monitoring and Managing Events and Policies

Module 6: User Management

- Working with Users and Groups
- Working with Roles and Permissions
- Authorization Profile with Helix Monitor

Discount Options

Have multiple students? Contact us to discuss hosting a private class for your organization.

Contact us for additional information 