



# BMC Helix Operations Management 23.x: Fundamentals Administering

## COURSE ABSTRACT

### COURSE CODE

- » ASSR-HMAF-2310

### APPLICABLE VERSIONS

- » BMC Helix Operations Management 23.x

### DELIVERY METHOD

- » Instructor-led Training (ILT)

### COURSE DURATION

- » 2 Days

### PREREQUISITES

- » None

## Course Overview

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

This training provides hands-on experience in monitoring infrastructure using BMC Helix Operations Management. In addition, the students will learn to collect data, manage users and events, and work with policies.

## Target Audience

- » Administrator
- » Consultant

## Learner Objectives

- » Identify roles in BMC Helix Operations Management
- » List the operational features and benefits of BMC Helix Operations Management
- » Access and navigate the BMC Helix Operations Management console
- » Configure Deployment Packages
- » Create Custom Packages
- » Deploy Packages
- » Create policies and their types
- » Configure Event and Blackout Policies
- » Monitor and manage events
- » Create users in BMC Helix Portal
- » Create Groups and Roles and assign permissions
- » Configure Authorization Profile



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### COURSE ACTIVITIES

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- » Classroom Presentations
- » Hands-on Lab Exercises


### BMC HELIX OPERATIONS MANAGEMENT LEARNING PATH

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<https://www.bmc.com/education/courses/bmc-helix-monitor-training.html>

### DISCOUNT OPTIONS

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- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » Contact us for additional information 

## Course Modules

### Module 1: Data Collection

- » Configuring Deployable Packages

### Module 2: Monitoring Infrastructure

- » Monitoring Policies
- » Viewing Collected Data
- » Monitoring Groups

### Module 3: Managing Alarms and Anomalies

- » Alarm Policies
- » Multivariate Policies

### Module 4: Managing Maintenance Window

- » Blackout Policy

### Module 5: Introduction to Event Management

- » Monitoring and Managing Events and Policies

### Module 6: User Management

- » Working with Users and Groups
- » Working with Roles and Permissions
- » Authorization Profile with Helix Monitor

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