



BMC Helix Edge 24.x: Fundamentals Architecture and Components (WBT)

COURSE ABSTRACT

COURSE CODE

» ASSR-HEFA-2420

APPLICABLE VERSIONS

» BMC Helix Edge 24.2

DELIVERY METHOD

» Web-based Training (WBT)

COURSE DURATION

» 45 minutes

Course Overview

BMC Helix Edge consolidates and funnels operational data, merging IT and OT data to monitor critical systems and predict failures. It addresses performance, downtime, customer service, and asset management challenges across BMC products. Operating at the edge, it automates issue resolution by collecting, processing, and analyzing data at the edge. Using machine learning, it detects anomalies, forecasts maintenance, and enhances operational efficiency.

This web-based training introduces students to the needs, essential features, applications, and advantages of the product. They will gain an understanding of its architecture and its relevance across various industries along with use cases.

Target Audience

- » Users
- » Administrators

Learner Objectives

- » Identify the business challenges associated with IoT and edge computing technology.
- » Determine the necessity for BMC Helix Edge to address these challenges.
- » Provide an overview of BMC Helix Edge and its core functionalities.
- » List the benefits of using BMC Helix Edge.
- » Detail the features of BMC Helix Edge.
- » Explain the architecture of BMC Helix Edge and its components.
- » Identify the industries and use cases where BMC Helix Edge can be applied.




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COURSE ACTIVITIES

- » Presentation
- » Recorded Demonstration
- » Video
- » Quiz

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » **Contact us for additional information** 

Course Lessons

Lesson 1: Need for BMC Helix Edge

- » Overview of IoT and Edge Computing technology
- » Business Challenges in the context of IoT and edge computing technology
- » Need for BMC Helix Edge
- » Introduction to BMC Helix Edge

Lesson 2: Features and Architecture of BMC Helix Edge

- » Benefits of BMC Helix Edge
- » Features of BMC Helix Edge
- » Architecture of BMC Helix Edge
- » Applicable industries and use cases
- » Product overview demo

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