Subscription Overview

BMC Helix Operations Management is a SaaS based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

This subscription provides a deep dive of BMC Helix Operations Management features and capabilities. The demonstrations, videos, and presentation content included in the subscription provide a clear understanding of the features and capabilities of BMC Helix Operations Management and how to leverage them.

Note: This content is part of an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

Target Audience

- Operators
- Administrators
- Consultants

Learner Objectives

- Understand the business solution offered by BMC Helix Portal
- Use the BMC Helix Portal
- Appreciate the business requirement of BMC Helix Operations Management
- Understand the high-level architecture of BMC Helix Operations Management
- Understand Group monitoring
- Learn how to configure Device Monitoring
- Create visualizations and add it to a dashboard
- Monitor and analyze events
- Perform basic operations on BMC Helix Dashboard
- Create folders and playlists in BMC Helix Dashboards
- Build queries for events and metrics data type
- Configure annotations and links
- Configure Variables
- Create a query variable for events data type
- Create alarm policies
- Create monitor policies
COURSE ABSTRACT

BMC Helix Operations Management: Essential Subscription

SUBSCRIPTION ACTIVITIES

» Web-based training

CERTIFICATION PATH

» This subscription includes the full BMC Helix Operations Management Learning Path

DISCOUNT OPTIONS

» Contact us for additional information

Offerings

Note: Each course can also be taken individually.

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Course Title</th>
<th>Description</th>
<th>Duration (mins)</th>
<th>ASP</th>
<th>WBT</th>
<th>CERT</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>BMC Helix Operations Management: Helix Portal Overview (WBT)</td>
<td>This course introduces the audience to features and business solutions offered by BMC Helix Portal. In addition, the course includes steps to access BMC Helix Portal.</td>
<td>20</td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>2.</td>
<td>BMC Helix Operations Management: Overview (WBT)</td>
<td>This course introduces the learners to features and benefits of BMC Helix Operations Management. In addition, the course provides an overview of BMC Helix Operations Management console and its tabs.</td>
<td>25</td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>3</td>
<td>BMC Helix Operations Management: Fundamentals Device Monitoring (WBT)</td>
<td>This course provides an overview of Devices and Device Monitoring. In addition, the course demonstrates the steps to access the Devices page in BMC Helix Operations Management Console.</td>
<td>20</td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>4</td>
<td>BMC Helix Operations Management: Fundamentals Groups (WBT)</td>
<td>This course provides an overview of groups for devices and entities. In addition, the course enables learners to access the Groups page and Groups Details page in BMC Helix Operations Management console.</td>
<td>20</td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>5</td>
<td>BMC Helix Operations Management: Fundamentals Log Analytics (WBT)</td>
<td>This course provides an overview of BMC Helix Log Analytics. After completing the course, the learners will be able to access BMC Helix Log Analytics and identify the roles associated with it. In addition, the learners will be able to filter data to be analysed, create visualization,</td>
<td>25</td>
<td></td>
<td></td>
<td>✓</td>
</tr>
</tbody>
</table>
## COURSE ABSTRACT

### BMC Helix Operations Management: Essential Subscription

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Course Title</th>
<th>Description</th>
<th>Duration (mins)</th>
<th>ASP</th>
<th>WBT</th>
<th>CERT</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>BMC Helix Operations Management: Fundamentals Event Processing and Analytics (WBT)</td>
<td>This course introduces the learners to event monitoring and event analysis. After completing this course, the learners will be able to perform basic event monitoring tasks, such as accessing events, customizing event list display preference, setting event preferences, and filtering events. In addition, the learners will be able to analyze an event cluster.</td>
<td>30</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>BMC Helix Operations Management: Fundamentals Dashboards Overview (WBT)</td>
<td>This course provides an overview of BMC Helix Dashboards. After completing the course, the learners will be able to access BMC Helix Dashboards, list the features and functionalities of BMC Helix Dashboards, and perform some basic operations on Dashboards such as create, edit, share, export, import, and download a dashboard. In addition, the learner will be able to create folders and playlists.</td>
<td>45</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>BMC Helix Operations Management: Fundamentals Working with Dashboards (WBT)</td>
<td>This course introduces the learners to configure panels and queries in dashboards. After completing this course, the learners will be able to build queries for events and metric data types, inspect the query, and add data sources. In addition, the learners will be able to configure annotations, links, and variables in dashboards.</td>
<td>60</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>BMC Helix Operations Management: Fundamentals Implementing Alarm Policies (WBT)</td>
<td>This course introduces the learners to alarm policies. In this course, the students will learn about different types of alarm generation conditions and threshold conditions. The students will become familiar with instances for alarms, post-trigger actions for alarm events, policy precedence, and baselines. In addition, the students will learn to work with alarm policies and use out-of-the-box policies.</td>
<td>60</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>

BMC, BMC Software, and the BMC Software logo are the exclusive properties of BMC Software, Inc., are registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other BMC trademarks, service marks, and logos may be registered or pending registration in the U.S. or in other countries. All other trademarks or registered trademarks are the property of their respective owners. ©2021 BMC Software, Inc. All rights reserved.
## COURSE ABSTRACT

### BMC Helix Operations Management: Essential Subscription

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Course Title</th>
<th>Description</th>
<th>Duration (mins)</th>
<th>ASP</th>
<th>WBT</th>
<th>CERT</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>BMC Helix Operations Management: Fundamentals Monitor Policies (WBT)</td>
<td>This course introduces the learners to monitor policies. In this course, the students will learn to create a monitor policy that involves adding monitoring configurations, setting a polling interval, deactivating agent side collection, and configuring variables. In addition, the students will learn to work with monitor policies and use out-of-the-box monitor polices.</td>
<td>40</td>
<td></td>
<td></td>
<td>✓</td>
</tr>
</tbody>
</table>