



BMC Real End User Experience Monitoring 2.x: Fundamentals (WBT)

COURSE ABSTRACT

COURSE CODE

- » ASSR-EEUA-0200

APPLICABLE VERSIONS

- » BMC Real End User Experience Monitoring 2.0 & 2.5

DELIVERY METHOD

- » Web-based Training (WBT)

COURSE DURATION

- » 6 Hours

PREREQUISITES

- » None

Course Overview

In this online course, students are introduced to features and functionalities of BMC Real End User Experience Monitoring (BMC Real EUEM). Interactive simulations demonstrate how to perform important system configuration tasks. Properly configuring the system allows companies to integrate BMC Real EUEM with their network and benefit from the detailed monitoring of web applications this product provides. Other administering and managing topics will ensure optimal use of the system to maintain a positive web application user experience.

Target Audience

- » Administrators
- » Users
- » Operators

Learner Objectives

- » Review BMC Real EUEM architecture
- » Explain planning and scaling of system infrastructure
- » Define administrative user roles
- » Explain system security
- » Configure system components: Real User Collector and analyzer, BMC APM Console
- » Working with watchpoints: Using Filters and Watchpoint Creation
- » Describe administration and management settings
- » Explain problem detection
- » Describe BMC EUEM
- » Describe BMC EUEM deployment architecture
- » Identify BMC EUEM user roles and permissions
- » Access the BMC EUEM components
- » Navigate the BMC EUEM interface
- » Use social collaboration
- » Monitor Performance Dashboards and Dashlets
- » Build a Dashboard
- » Work with Dashboards and Dashlets
- » Detect incidents
- » Navigate the Performance Analytics Engine
- » Work with On-Screen reports
- » Work with Mail-Out reports

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COURSE ACTIVITIES

- » Slide Presentations
- » Engaging Interactions
- » Product Simulations
- » Quizzes


BMC TRUESIGHT APP VISIBILITY MANAGER LEARNING PATH

- » <http://www.bmc.com/education/courses/truesight-app-visibility-manager-training.html>

ACCREDITATION AND CERTIFICATION PATHS

- » This course is not part of a BMC Certification Path.

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Course Modules

Module 1: BMC Real End User Experience Monitoring Overview

- » Architecture Review
- » Planning
- » Security

Module 2: Initial System Configuration

- » Managing SSL Keys
- » Configuring the Real User Collector
- » Configuring the Real User Analyzer
- » Configuring the BMC APM Console

Module 3: Defining Watchpoints

- » Watchpoint Overview
- » Watchpoint Types
- » Working with Filters
- » Creating Watchpoints

Module 4: Administering and Managing

- » Working with Administrative Settings
- » Managing Access to the System
- » Configuring System Alerts
- » Thresholds and Problem Detection

Module 5: Introduction to BMC Real End User Experience Monitoring (EUM)

- » Overview
- » End User Experience Monitoring Deployment Architecture

Module 6: Navigating EUEM

- » Accessing BMC Application Performance Management Console
- » Navigating the End User Experience Monitoring Components
- » Overview of Social Collaboration

Module 7: Dashboards and Dashlets

- » Performance Dashboards and Dashlets
- » Working with Dashboards and Dashlets

Module 8: Watchpoints, Incidents, and Performance Analytics Engine

- » Watchpoints
- » Detecting Incidents
- » Performance Analytics Engine

Module 9: Reporting Performance and Availability

- » Working with Onscreen Reports
- » Working with Mail-out Reports

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