



# BMC Certified Professional: BMC Truesight Operations Management 10.x Online Proctored Exam

## Certification Brief

### CERTIFICATION NAME

- › BMC Certified Professional for BMC TrueSight Operations Management

### CERTIFICATION Exam CODE

- › ASSR-CERT-TOM105-CP

### APPLICABLE VERSIONS

- › BMC TrueSight Operations Management 10.5

### REQUIRED PREREQUISITES

- › Pass the BMC Certified Associate: TrueSight Operations Management 10.x Online Exam

### TARGET AUDIENCE

- › Individuals responsible for implementing the **BMC TrueSight Operations Management** solution

### PRACTICAL EXAM DETAILS

- › Exam duration is 2 Hours
- › Exam will be offered through an online proctoring mechanism
- › Proctored by ProctorU
- › Participants must have a computer with a web cam, microphone and internet connection

## PURPOSE OF EXAM

Companies implementing BMC TrueSight Operations Management realize full value only when their solution is effectively implemented. To ensure implementations are performed to best practice standards, BMC Software maintains a technical certification program.

The **BMC Certified Professional for BMC TrueSight Operations Management** Certification Exam will validate the technical competencies and implementation methods needed to successfully implement out-of-the-box (OOTB) baseline functionality for BMC TrueSight Operations Management.

## Skills Tested

Participants will be tested on their knowledge of the following:

- › Install and configure the TrueSight Infrastructure
- › Configure multitenancy, users, user Groups, and authorization profiles
- › Monitor operating systems, applications, and databases
- › Create monitoring policies
- › Build and install PATROL deployable packages
- › Install PATROL Classic Console
- › Install PATROL Configuration Manager (PCM)
- › Create agent groups in PCM
- › Create PCM Report
- › Create and verify a simple service model
- › Create custom graphs
- › Create custom reports
- › Create views
- › Create SLOs
- › Create Event Management policies
- › Create static collector
- › Create dynamic collector
- › Create a remote action



# BMC Certified Professional: BMC Truesight Operations Management 10.x Online Proctored Exam

## Certification Brief

### COURSE REGISTRATION

Choose from the following options to register for a BMC Education Services course:

- › Register online for BMC Software courses at: [www.bmc.com/education](http://www.bmc.com/education)
- › Contact your BMC Education Advisor for help with registration

### RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

## Getting Started

**Step 1.** Register and pay for BMC Certified Professional: BMC Truesight Operations Management 10.x Online Proctored Exam. Partners are required to register from the Partner Portal.

**Step 2.** Study and prepare for the exam. Allow a minimum of six weeks to study and prepare.

**Step 3.** BMC Certified Professional: BMC Truesight Operations Management 10.x Online Proctored Exam.

## Recommended BMC Software Courses

To supplement your knowledge and skill level, and to help build proficiency with the solution, the following BMC Education Services courses are strongly recommended:

- › *BMC TrueSight Operations Management 10.x: Fundamentals for Administrators - Part 1 (ILT, VILT, ASP)*
- › *BMC TrueSight Operations Management 10.x: Fundamentals for Administrators - Part 2 (ILT, VILT, ASP)*

## Recommended Product User Manuals

- › BMC TrueSight Operations Management 10.x Product Documentation
- › Salesforce.com Product Documentation
- › BMC TrueSight Operations Management Communities

## Recommended Experience

- › Minimum one year experience implementing BMC TrueSight Operations Management



# BMC Certified Professional: BMC Truesight Operations Management 10.x Online Proctored Exam

## Certification Brief

### Certification Process

