BMC HELIX OPERATIONS MANAGEMENT

BMC Certified Associate: Helix On-Premises IT Operations Management Container Deployment 23.x Online Exam

PURPOSE OF EXAM
BMC Helix IT Operations Management combines broad capabilities across monitoring and event management with a containerized microservices architecture that enables fast deployment and upgrades, elastic scalability, and performance.

The **BMC Certified Associate: Helix On-Premises IT Operations Management Container Deployment 23.x Online Exam** will validate the technical competencies needed to successfully understand different aspects of BMC Helix on-premises IT Operations Management container deployment.

**Skills Tested**
Participants will be tested on their knowledge of the following:

- Understand the process of BMC Helix IT Operations Management On-premises deployment
- List the planning activities for the on-premises deployment
- Understand the deployment architecture
- Explain the sizing considerations and system requirements for on-premises deployment
- List the preparing tasks for on-premises deployment
- Set the BMC Discovery Appliance and download container images
- Set up Harbor registry
- Review the configuration file settings
- List the importance and use of reference architecture
- Install and use the Health Check Tool
- Perform on-premises deployment process for BMC Helix IT Operations Management
- Identify and resolve common troubleshooting pre-deployment issues
- Identify and resolve common troubleshooting deployment issues

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).
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**Certification Brief**

**EXAM REGISTRATION**
Choose from the following options to register for a BMC Education Services Exam:

- Register online for BMC Software courses at: [www.bmc.com/education](http://www.bmc.com/education)
- Contact your [BMC Education Advisor](http://www.bmc.com/education) for help with registration

**RETAKE POLICY**

- Participants who fail the Certification exam may register and pay for an exam and then make another attempt after waiting one week
- Participants are limited to 4 attempts per year

**Recommended BMC Software Courses to Prepare for the Certification**

The following courses offered by BMC Education Services prepare the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- **BMC Helix IT Operations Management: Planning the On-Premises Deployment (WBT)**
- **BMC Helix IT Operations Management: Preparing for On-Premises Deployment (WBT)**
- **BMC Helix IT Operations Management: Using Reference Architecture (WBT)**
- **BMC Helix IT Operations Management: Using the Health Check Tool (WBT)**
- **BMC Helix IT Operations Management: Performing On-Premises Deployment (WBT)**
- **BMC Helix IT Operations Management: Troubleshooting On-Premises Pre-Deployment Issues (WBT)**
- **BMC Helix IT Operations Management: Troubleshooting On-Premises Deployment Issues (WBT)**
- **BMC Helix IT Operations Management: Troubleshooting On-Premises Post-Deployment Issues (WBT)**

All the courses listed above are available within BMC Helix On-Premises IT Operations Management Container Deployment: Essential Subscription.

**Getting Started**

**Step 1.** Take the recommended courses for the Certified Associate learning path. Purchase the required exam (attempts).

**Step 2.** Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

**Step 3.** Take and pass the exam.

**Step 4.** If you have failed the exam, purchase another exam attempt and start at step 2.
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Examination Details
» Exam is an online exam.
» Further details and terms and conditions are available in the BMC Certifications Program Guide and BMC Education Certification Policy.

Additional Recommended Resources to Study
» BMC Helix IT Operations Management Deployment (On-Premises only) Product Documentation
» BMC Helix IT Operations Management Deployment (On-Premises) Communities

Recommended Experience
» Minimum 3 months experience deploying, operating or administering BMC Helix Operations Management
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Certification Process

1. Register and pay for the Exam
2. Study for the Exam
3. Pass the Exam
4. Receive Certification