



BMC Certified Associate: Helix Operations Management Migration Online Exam

Certification Brief

CERTIFICATION NAME

- › BMC Certified Associate: Helix Operations Management Migration Online Exam

CERTIFICATION Exam CODE

- › ASSR-CERT-MIHM-2303-CA

APPLICABLE VERSIONS

- › BMC Helix Operations Management 23.3, 23.4

TARGET AUDIENCE

- › Administrators

EXAM DURATION

- › 2 Hours

PURPOSE OF EXAM

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management. BMC offers customers to migrate their data from TrueSight Operations Management to BMC Helix Operations Management. To ease and automate most of the migration process, BMC provides an out-of-the-box migration utility toolkit.

The **BMC Certified Associate: Helix Operations Management Migration Online Exam** Certification Exam will validate the technical competencies needed to successfully operate the features and capabilities of BMC Helix Operations Management.

Skills Tested

Participants will be tested on their knowledge of the following:

- › Identify the need for migration.
- › Understand the process of TSOM to BHOM migration.
- › Identify key functionalities of migration.
- › Understand the usage of the BHOM Policy Migrator tool.
- › Migrate monitoring and alarm policies.
- › Run the PCM to Policy Converter tool.
- › Install the BHOM PATROL Agent Migrator tool.
- › Migrate TSOM PATROL agents to the BHOM tenant.
- › Analyze the working of the Event Migration Utility tool.
- › Migrate the classes, rules, and policies.
- › Identify the need for the Health Check Tool (HCT).
- › Install and run the HCT for migration of TrueSight Operations Management (TSOM) to BMC Helix Operations Management (BHOM).
- › View the health check reports.

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).



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EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: www.bmc.com/education
- › Contact your [BMC Education Advisor](#) for help with registration

RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam and then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

Recommended BMC Software Courses to Prepare for the Certification

The following courses offered by BMC Education Services prepare the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- › TrueSight Operations Management to BMC Helix Operations Management Migration: Overview (WBT)
- › *BMC Helix Operations Management: Fundamentals Migrating (ILT/VILT)*
- › *BMC Helix Operations Management: Fundamentals Using the TrueSight Health Check Tool (WBT)*

All the courses mentioned above are available in BMC Helix Operations Management Migration: Essential Subscription.

Getting Started

Step 1. Take the recommended courses for the Certified Associate learning path. Purchase the required exam (attempts).

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt and start at step 2.

Examination Details

- › Exam is an online exam.
- › Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

Additional Recommended Resources to Study

- › BMC Helix Operations Management Product Documentation
- › BMC Helix Operations Management Communities

Recommended Experience

- › Minimum 3 months experience deploying, operating, or administering BMC Helix Operations Management



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Certification Process

