



BMC Certified Associate: Helix Operations Management 23.x for Operators Online Exam

Certification Brief

CERTIFICATION NAME

- › BMC Certified Associate: Helix Operations Management 23.x for Operators Online Exam

CERTIFICATION Exam CODE

- › ASSR-CERT-HMOF-2330-CA

APPLICABLE VERSIONS

- › BMC Helix Operations Management 23.3

TARGET AUDIENCE

- › Operators

EXAM DURATION

- › 2 Hours

PURPOSE OF EXAM

BMC Helix Operations Management is a SaaS-based solution that covers monitoring, event management, and other ITOM capabilities. It features a modern user experience and automated workflows to streamline monitoring and event management.

The **BMC Certified Associate: Helix Operations Management for Operators 23.x Online Exam** will validate the technical competencies needed to successfully operate the features and capabilities of BMC Helix Operations Management.

Skills Tested

Participants will be tested on their knowledge of the following:

- › Describe the purpose of BMC Helix Operations Management
- › Identify roles in BMC Helix Operations Management
- › List the operational features and benefits of BMC Helix Operations Management
- › Access and navigate the BMC Helix Operations Management console
- › Explain devices, events, and groups
- › Navigate Devices, Events, and Groups pages
- › Set device preferences
- › Filter devices using built-in and customized filters
- › Explore Tile and Table view
- › Customize and download monitor graphs
- › Explore event status, severity, and priority
- › Filter events using quick filters, time filters, and global search
- › Perform the various event operations
- › Group entity and event
- › Describe policies and their types
- › Explain Event and Blackout Policies
- › Understand the features and functionalities of BMC Helix Dashboards
- › List BMC Helix Dashboards roles, along with the permissions assigned to them
- › Access and navigate the BMC Helix Dashboards console
- › Trigger a cross-launch of BMC Helix Dashboards from BMC Helix Operations Management
- › Browse and search for dashboards
- › Share and download dashboards and panels

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).



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EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: www.bmc.com/education
- › Contact your [BMC Education Advisor](#) for help with registration

RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam and then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

Recommended BMC Software Courses to Prepare for the Certification

The following courses offered by BMC Education Services prepare the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- » *BMC Helix Operations Management 23.x: Fundamentals Operating (ILT/VILT)*
- » *All the courses available in BMC Helix Operations Management: Essential Subscription - Operators*

Getting Started

Step 1. Take the recommended courses for the Certified Associate learning path. Purchase the required exam (attempts).

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt and start at step 2.

Examination Details

- » Exam is an online exam.
- » Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

Additional Recommended Resources to Study

- » BMC Helix Operations Management Product Documentation
- » BMC Helix Operations Management Communities

Recommended Experience

- » Minimum 3 months experience deploying, operating or administering BMC Helix Operations Management



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Certification Process

