



# BMC Helix CMDB: Essential Subscription - Administrators

## COURSE ABSTRACT

### CURRICULUM CODE

» SPPT-ESS-SUBS-CMDB20

### DELIVERY METHOD

- » Subscription-based:
  - Web-based Training (WBT)
  - Assisted Self-paced Training (ASP)
  - Certification (CERT)

## Subscription Overview

BMC Helix Configuration Management Database (CMDB) helps you to source, store, monitor, and manage the configuration item (CI) data from multiple sources into a single location allowing you to understand your environment.

Using examples, demonstrations, scenarios and laboratory exercises the content of the online education subscription help you develop skills in BMC Helix CMDB administration, and configuration and details the use of this solution to identify and remediate system vulnerabilities.

**Note:** This is an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

## Target Audience

- » Administrators

## Learner Objectives

- » Describe the Common Data Model (CDM)
- » Explain mapping data to the BMC Atrium CMDB classes
- » Describe BMC Discovery Modules
- » Describe Atrium Integrator
- » Configure the Launch Method of Federation
- » Describe Dynamic Service Modeling
- » Describe the Service Catalog
- » Identify Service Context Summary window
- » View BMC Atrium Service Context information in BMC Atrium Explorer
- » Provide an overview of the Centralized Configuration System (CCS)
- » Provide an overview of the out-of-the-box features for ADDM
- » Describe the BMC.ADDM dataset
- » Identify the purpose of reconciling CMDB data
- » Navigate the Class Manager
- » Identify the necessity of planning a CMDB
- » Learn how to use BMC Atrium Explorer and Impact Simulator
- » Understand how IT Service Management (ITSM) consumes CMDB data
- » Describe best practices for importing, normalizing, and reconciling data
- » Understand federation methods

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### SUBSCRIPTION ACTIVITIES

- » Simulations, Demonstrations

### ACCREDITATION AND CERTIFICATION PATHS


- » This subscription includes the full BMC Helix CMDB Certified Associate Certification Path.

### REFERENCE LINKS

Explore the following links to learn more about BMC Helix CMDB System learning path and subscription options.

- » [Learning Path](#)
- » [Subscription Home Page](#)
- » [Graphical Learning Path](#)

### DISCOUNT AND OTHER OPTIONS

- » Have multiple students? Contact us to discuss volume discounts for multiple individual subscriptions.
- » Need customized and onsite deliveries? Contact us to discuss hosting a private class for your organization.
- » [Contact us for additional information](#) 

## Offerings

Course Name	ASP	VILT	WBT	CERT
BMC Helix CMDB 20.x: Fundamentals Administering – Part 1			✓	
BMC Helix CMDB 20.x: Fundamentals Administering – Part 2		✓		
BMC Certified Associate: Helix CMDB 20.x for Administrators Online Exam				✓

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