

# Assisted Self-Paced Offerings from BMC

Thanks for enrolling in a self-paced training course from BMC. After you have received your voucher from our virtual lab partner ReadyTech, you may begin your training. Read on for important information about how to access the ReadyTech portal and your lab hours.

## Lab Portal Access

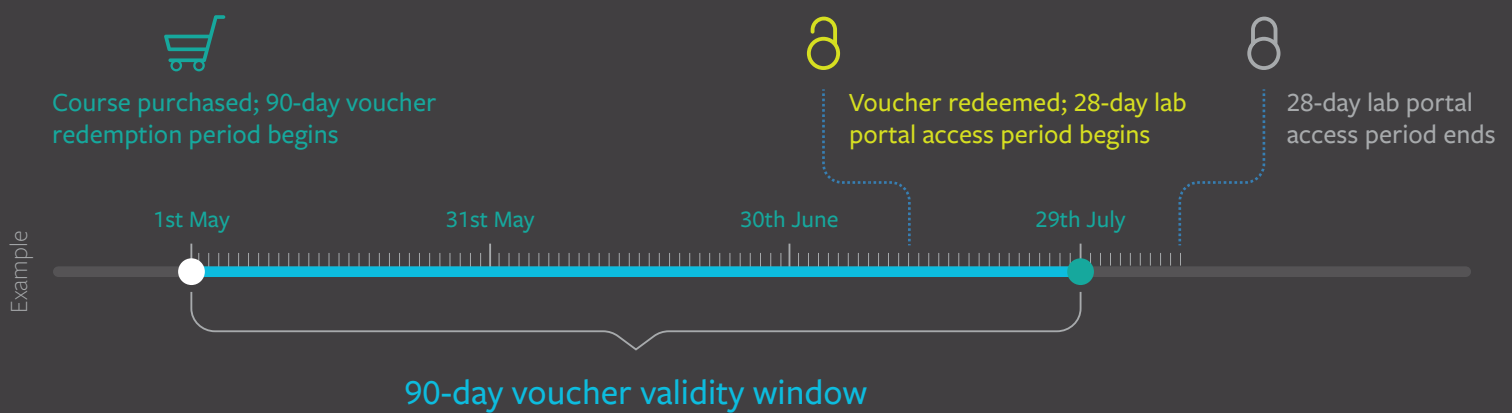


The voucher is redeemable for 90 days after purchase.



Once you redeem your voucher, you have 28 days to complete your lab.

Note: Voucher validity and lab portal access time cannot be extended.



## Lab Hours: Flexible vs. Fixed

Each BMC course has a specific number of lab hours allotted per registration. Lab time can be flexible or fixed, as defined in the course abstract.

### Flexible (Non-consecutive):

- You are allotted a specific number of hours to complete the lab as defined in the course abstract.
- You can **start and stop the lab as needed** during the 28-day access window and your status is saved.

### Fixed (Consecutive):

- You are allotted a specific number of days to complete your lab as defined in the course abstract.
- You may begin the lab at any time during the 28-day lab portal access window; however, you must complete the lab within the 28 days. Once the lab has been started, it will run continuously for the allotted days and cannot be stopped or re-started.

## Access time window: 28 days

Note: 28-day window begins on voucher redemption, any day of the month. Access days include weekends and holidays.

### Example: 5-Day Course Flexible (Non-consecutive)

30 lab hours permitted within 28-day access window

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

- Day 1 of 28-day window: 9 hours
- Day 13 of 28-day window: 10 hours
- Day 28 of 28-day window: 11 hours

Total: 30 hours

### Example: 5-Day Course Fixed (Consecutive)

5 days permitted within 28-day access window

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

- Example 1: 5 consecutive days (24hrs/day)
- Example 2: 5 consecutive days (24 hrs/day)
- Example 3: 5 consecutive days (24 hrs/day)



### Questions?

Please contact [education@bmc.com](mailto:education@bmc.com) for help.

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