BMC Remedyforce: Fundamentals QuickViews and Dashboard Management

COURSE ABSTRACT

COURSE CODE

» SPPT-RFQD-2018

APPLICABLE VERSIONS

» BMC Remedyforce 2018

DELIVERY METHOD 🌐

» Web-based Training (WBT)

COURSE DURATION 🌐

» 2 hours

PREREQUISITES

» NA

Course Overview

The BMC Remedyforce: Fundamentals QuickViews and Dashboard Management online course is designed for BMC Remedyforce administrators and staff users. This self-paced course introduces participants to the features of QuickViews and Dashboard Management.

This course explains the concepts and procedures of QuickViews and Dashboard Management. These concepts and procedures will help administrators and staff users to create, manage, and work with QuickViews and Dashboards in BMC Remedyforce.

Target Audience

» Remedyforce application administrators and staff users

Learner Objectives

» Define and view QuickViews and Dashboards
» Configure settings for QuickViews and Dashboards
» Create and manage QuickViews
» Configure Default Dashboard
» Configure and manage My Dashboard

For more information about BMC Education Services, visit **www.bmc.com/education**.

BMC Remedyforce: Fundamentals QuickViews and Dashboard Management (WBT)

COURSE ABSTRACT

COURSE ACTIVITIES

- » Demonstrations
- » Product Simulations
- » Assessment

BMC REMEDYFORCE LEARNING PATH

- » **http://www.bmc.com/education/courses/remedyforce-training.html**

ACCREDITATION AND CERTIFICATION PATHS 🌐

- » NA

DISCOUNT OPTIONS 🌐

- » NA
- » **Contact us for additional information** 🌐

Course Modules

Module 1: Administering and Configuring QuickViews and Dashboards

- » Configuring QuickViews and Dashboards
- » Working with QuickViews
- » Working with My Dashboard

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