When Unum Group acquired Starmount Life Insurance Company in 2016, it had the opportunity to grow its market share by adding dental and vision benefits to its portfolio. Unum recognized that the performance of its IT systems would directly impact its ability to provide these new benefits to customers. Here’s how Control-M supported Unum through its digital transformation and created positive and immediate impacts throughout the business.

TO COMPETITIVE ADVANTAGE
With Control-M for Databases, Unum was able to automate its workflows and enhance its claims adjudication capabilities. The business can now scale up without the need for additional IT staff.

Automated claims adjudication
By reducing the workload for both the IT team and the Claims Department, the company can handle more claims and is in a better position to grow.

95% faster data management
Control-M improved the flow of multiple data transfers and created a more efficient data management system. It has also enabled a completely automated data transfer process—eliminating almost all need for manual attention.

Simple web interface
Non-IT users can now run complex and dynamic reports without submitting requests to the IT team.

IT requests down by 200 per month
The business has been empowered to access data quicker, reducing IT requests to 250 per month.

Thousands of dollars saved
This has been achieved by reducing the number of IT requests and enhancing productivity.

Zach Warren, Senior Software Engineer, Unum

REQUEST A TRIAL TODAY OR GET IN TOUCH TO FIND OUT MORE