The Old Way:
Squandered time with multiple tools across complex environments trying to predict and prioritize what alarms or events will impact performance.

The AI Way:
• Use machine learning to identify patterns and establish dynamic baselines of normal behavior.
• Automatically get alerted to anomalous behavior and spring into action.

Scenario 1
Event Noise Reduction

The Old Way:
Lack of oversight leads to increased risk and costs when pushing updated code into production for cloud-hosted applications.

The AI Way:
• Automated security checks find and fix misconfigured resources.
• Audit trails for configuration changes.
• Document changes for compliance.

Scenario 2
Cloud Security

The Old Way:
Many IT service tickets don’t capture the necessary information needed to resolve the problems the first time. Resolution comes at the cost of manual efforts and multiple errors.

The AI Way:
• Empower IT staff to focus on more complex problems by automating classification, assignment, and routing of incidents.
• Automated responses with knowledge-based articles to spur issue resolution.

Scenario 3
Service Desk Automation

The Old Way:
Frequent pain points and hidden costs, including time spent on tedious tasks and delays in resolving issues.

The AI Way:
• Predict workload behavior and resource utilization with behavioral learning and advanced analytics.
• Forecast cost impacts with what-if simulations.
• Right-size resources to reduce costs.