

APC for InTune™

Key benefits

- Reduces CPU utilization and helps delay expensive hardware and software upgrades
- Improves customer satisfaction while meeting service level agreements — at minimal cost
- Automatically identifies tuning opportunities across your entire batch and online mainframe environment, including Parallel Sysplex
- Eliminates up to 90% of the manual effort required to manage application performance so you can tune more for less.
- Allows you to focus tuning efforts on jobs with the greatest CPU and runtime savings potential via user-defined thresholds and data mining functionality

Business challenge

IT organizations are under constant pressure to get applications into production as quickly and with as few resources as possible. No one has time to consider application performance until it's too late, and mainframe resources are already constrained. By that time, the IT staff has little time to find and tune the performance bottlenecks hidden among the thousands of batch jobs and online transactions. Millions of dollars are wasted each year by poorly performing applications. The challenge is finding and fixing these costly bottlenecks with limited staff and limited time.

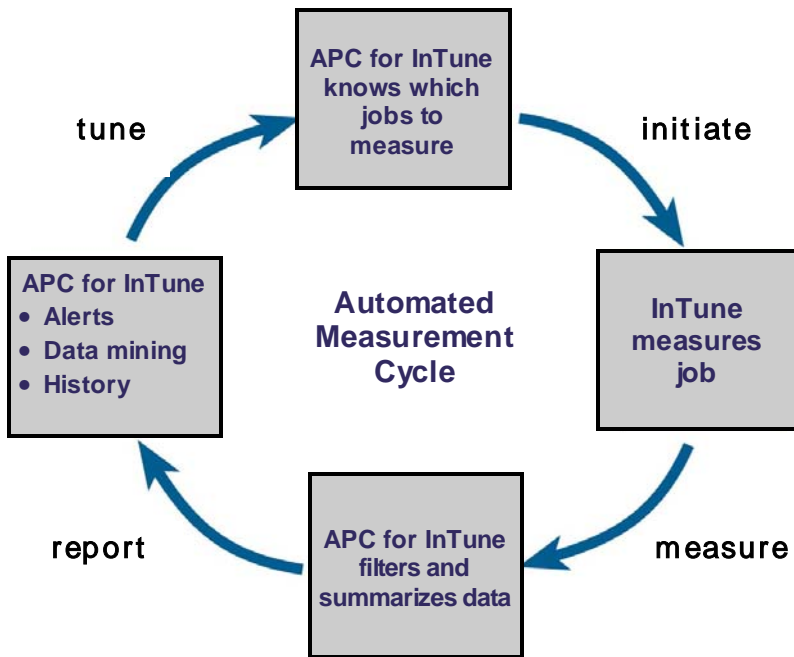
BMC Software solution

Application Quality Management (AQM) is now made easier and more productive with APC for InTune, the automation component for InTune that turns tuning into a strategic advantage. InTune is gaining a reputation as the most powerful and easy-to-use product for measuring application performance. APC for InTune is seamlessly integrated with InTune to automate the process of measuring applications and prioritizing your tuning efforts.

APC for InTune automates the measurement task and filters large volumes of data for quick identification of tuning opportunities. More time can be spent on analysis and optimization. APC for InTune makes InTune even more efficient and cost-effective at pinpointing performance bottlenecks anywhere in your mainframe environment.

With APC for InTune, the measurement cycle is completely automated. As you tune the top offenders, new problems will come to the surface due to changes in your environment, such as new and modified applications, system upgrades, and the impact of business growth. APC for InTune automatically pinpoints and alerts you to new performance issues on a continuous basis to help ensure that applications are running at optimum efficiency.

APC for InTune includes components for batch and online applications in a single, integrated solution.



APC for InTune for batch jobs

Running in the background, APC for InTune provides automatic and continuous performance analysis of existing and new batch jobs. APC for InTune:

- Generates automatic alerts for performance deviations to prevent runaway applications
- Prioritizes results according to user-defined thresholds, extracting only the relevant information
- Quickly identifies high consuming programs, DBRMs, and subsystems to maximize the impact of your tuning efforts
- Online summary screens help you quickly drill down to the specific problem and compare performance with historical records.

APC for InTune for CICS and IMS

APC for InTune also pinpoints application performance problems in online transaction environments. It

- Provides a daily overview of your CICS or IMS systems from the application perspective
- Monitors all targeted regions and generates measurement requests automatically when top consuming transactions exceed normal parameters
- Consolidates and sorts performance statistics from CICS or IMS
- For DB2 transactions, quickly drills down to SQL-related performance opportunities
- Enables you to easily compare actual information with online history to see performance trends of transactions, modules, DBRMs, and PSBs.

About BMC Software

BMC Software, Inc. [NYSE: BMC], is the leading provider of enterprise management solutions. The company focuses on Assuring Business Availability® for its customers by helping them proactively improve service, reduce costs and increase value to their business. BMC Software solutions span enterprise systems, applications and databases. Founded in 1980, BMC Software has offices worldwide and is a member of the S&P 500, with fiscal year 2002 revenues of approximately \$1.3 billion. Visit <http://www.bmc.com> to learn more.

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