

BMC Event Manager v7.1

Introducing new functionality to improve efficiency and effectiveness

BENEFITS

- > Minimize downtime by defining business and operations policies that automatically drive how failures are handled and prioritized
- > Reduce total cost of ownership (TCO) by providing out-of-the-box integration with other BMC products and most leading monitoring and event management products
- > Ensure scalability, security, and resiliency with a highly flexible and efficient cellular architecture
- > Notify IT staff with the right skill set — at the right time — proactively and interactively
- > Correlate IT failures to target the root cause in the IT enterprise for directed staff response
- > Automate recovery to maintain business service availability
- > Manipulate events to make problems easier to understand and manage in line with business policies
- > Enhance the efficiency and effectiveness of enterprise event management with dynamic policies that enable complex rule definitions and management — without programming



This product integrates with BMC Atrium technologies.

With its latest release, BMC Event Manager introduces several new features, including major new enhancements around centralized management and monitoring of your deployment; out-of-the-box, software-based support for high-availability requirements; a new lightweight deployment option that will have you up and running in less than ten minutes; and improved reporting capabilities.

OVERVIEW

With BMC Event Manager v7.1, you can detect IT problems and concentrate on the fastest resolution before there is an impact on your critical IT and business services. Built on a highly scalable architecture, BMC Event Manager v7.1 receives events from IT components and translates them into information to solve problems more quickly by filtering, prioritizing, enriching, correlating, and automatically handling events according to business and operations priorities. BMC Event Manager v7.1 also automates corrective actions, integrates diverse technologies (frameworks), and interoperates with other management applications, such as your service desk.

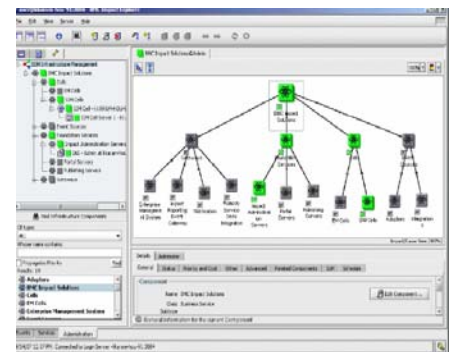
PRODUCT ENHANCEMENTS

Simplify administration and monitor solution health through central administration

BMC Event Manager v7.1 introduces a new concept of central administration, which enables you to monitor and manage your event management deployment, just as any other critical IT service.

A new tab in the BMC Impact Explorer console displays an automatically generated, real-time model of your BMC Event Management implementation (including object states), allowing you to remotely manage your environment. From this new infrastructure management screen, you can easily:

- > Stop and start components
- > Edit and save configuration files
- > Centrally view or collect log files
- > Configure high availability



This concept significantly simplifies the administration of the solution, while also providing useful information about the overall health of the monitoring solution.

Automatically generate and display a fully populated model of your environment from BMC Impact Explorer

Benefit from a high-availability solution

In this release, BMC introduces an out-of-the-box, software-based, high-availability solution for BMC Event Manager, which enables users to configure BMC Event Manager cell (event processor) pairs. On installation, you can now define a primary cell along with a secondary cell. From a solution perspective, these cell pairs are considered a single logical entity and are continually synchronized. If a problem on the primary cell or server occurs, the secondary cell seamlessly takes over as the primary cell, and all consoles and connections are re-routed without general users knowing what has occurred. The result is a very powerful, easy-to-use, high-availability solution that works right out of the box.

Get up and running in less than ten minutes with new deployment and installation options

A new “basic” deployment option is available with BMC Event Manager v7.1. This new option only requires a minimal set of core components to install to get the solution up and running quickly. A new umbrella installation procedure installs multiple components, and complements this new “basic” deployment option for a more rapid installation — from start to finish in less than ten minutes.

The “standard” deployment option is still available for those environments using BMC Portal technology (BMC Impact Portal or BMC Performance Manager Portal) and the out-of-the-box reporting capabilities offered by the BMC Impact Reporting component.

Improve reporting effectiveness with new BMC Impact Reporting enhancements

BMC Impact Reporting has been simplified by consolidating both the technical event data and the service impact data into a single data store that can be accessed to generate multiple report types. This consolidation provides the following benefits:

- > Fewer infrastructure components required to deploy both event and impact reporting
- > Simplified database schema that supports more advanced reporting capabilities
- > Aggregation and summarization of all reporting data for long-term historical storage

TECHNICAL SPECIFICATIONS

BMC Event Manager v7.1 supports Linux®, Intel, and UNIX® platforms, as well as integrations to z/OS. In addition, BMC Event Manager v7.1 integrates with BMC solutions and third-party tools, including:

- > BMC Service Impact Manager
- > BMC Performance Manager
- > BMC MAINVIEW AutoOperator
- > BMC Remedy Service Desk
- > Peregrine ServiceCenter
- > HP IT Operations
- > HP Network Node Manager
- > IBM Tivoli Enterprise Console
- > AlarmPoint
- > Microsoft MOM
- > CA Unicenter
- > SNMP
- > UDP, TCP, telnet, and Logfile adapters

FOR MORE INFORMATION

For more information on BMC Event Manager v7.1, please visit www.bmc.com/eventmanager.

ABOUT BMC SOFTWARE

BMC Software delivers the solutions IT needs to increase business value through better management of technology and IT processes. Our industry-leading Business Service Management solutions help you reduce cost, lower risk of business disruption, and benefit from an IT infrastructure built to support business growth and flexibility. Only BMC provides best practice IT processes, automated technology management, and award-winning BMC Atrium technologies that offer a shared view into how IT services support business priorities. Known for enterprise solutions that span mainframe, distributed systems, and end-user devices, BMC also delivers solutions that address the unique challenges of the midsized business. Founded in 1980, BMC has offices worldwide and fiscal 2007 revenues of more than \$1.58 billion. Activate your business with the power of IT. www.bmc.com.



To learn more about how BMC can help activate your business, visit www.bmc.com or call (800) 841-2031

BMC, BMC Software, and the BMC Software logo are the exclusive properties of BMC Software, Inc., are registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other BMC trademarks, service marks, and logos may be registered or pending registration in the U.S. or in other countries. Linux is the registered trademark of Linus Torvalds in the U.S. and other countries. UNIX is a registered trademark of The Open Group. IBM, Tivoli Enterprise Console, and z/OS are registered trademarks of International Business Machines Corporation. All other trademarks or registered trademarks are the property of their respective owners. ©2007 BMC Software, Inc. All rights reserved.



* 8 6 1 6 2 *