



BMC Performance Manager v2.4.00

New functionality to improve solution efficiency and facilitate BSM initiatives

KEY BENEFITS

- > Ensures optimal performance and availability of IT infrastructure and applications
- > Creates a strong foundation for BSM and provides the command and control necessary for optimal service delivery
- > Supports ITIL process methodology and integrates service delivery with service support
- > Proactively detects potential service impacting failures and events before end users or business services are impacted

With its latest release, BMC Performance Manager (version 2.4.00) embellishes the “foundation features” delivered in previous releases. Complete with an over-the-top upgrade, this version delivers new and improved remote solutions; meets enterprise reporting needs with support for Crystal-based reports; and enhances Business Service Management (BSM) with the addition of CMDB relationships for databases, applications, disks, and file systems.

OVERVIEW

BMC Performance Manager solutions ensure the optimal performance and availability of distributed computing environments through proactive surveillance of hardware, operating system (OS), middleware, application, and database systems to detect problems before end users are affected.

- > Reduces costs through the simplification of systems management and the automation of repetitive system management activities, thus enabling more systems to be managed by fewer people
- > Improves service quality by proactively addressing imminent problems before they jeopardize service levels
- > Minimizes downtime by shortening problem identification and resolution time to restore service quickly in the event of a failure or outage
- > Increases operational efficiency by automating handoffs among operational teams and disparate work groups and orchestrating the flow of critical information necessary to resolve problems quickly

SOLUTION ENHANCEMENTS

BMC Performance Manager for Databases

- > Includes new parameters for space and performance monitoring of Sybase and MS SQL Server

BMC Performance Manager for Servers

- > Refines process monitoring with duplicate process support and the addition of new parameters
- > Improves performance and rules management, as well as provides rolling log support, through improved text log monitoring
- > Improves performance, regular expression support, and “alert rule” prioritization through enhanced Windows EventLog monitoring

BMC Performance Manager for Business Applications

- > Adds business metrics, intelligent events, and integrations with the BMC Atrium CMDB for SAP, thus simplifying the creation of impact models with BMC Service Impact Manager

BMC Performance Manager for Web Applications

- > Offers expanded monitoring and support for clustered environments for J2EE, WebSphere, and BEA WebLogic

BMC Performance Manager for BMC PATROL Integration

- > Maintains local threshold settings
- > More accurately reflects the agent configuration

FEATURE HIGHLIGHTS

- > BMC PATROL Agent integration with custom thresholds
- > Element profiles with overrides
- > New mappings to the BMC Atrium CMDB
- > Enterprise reporting with Crystal Reports
- > New health-at-a-glance and top "n" views
- > Performance and configuration improvements
- > BSM integrations

ABOUT BMC SOFTWARE

BMC Software delivers the solutions IT needs to increase business value through better management of technology and IT processes. Our industry-leading Business Service Management solutions help you reduce cost, lower risk of business disruption, and benefit from an IT infrastructure built to support business growth and flexibility. Only BMC provides best practice IT processes, automated technology management, and award-winning BMC Atrium technologies that offer a shared view into how IT services support business priorities. Known for enterprise solutions that span mainframe, distributed systems, and end-user devices, BMC also delivers solutions that address the unique challenges of the midsized business. Founded in 1980, BMC has offices worldwide and fiscal 2006 revenues of more than \$1.49 billion. Activate your business with the power of IT. www.bmc.com.

ARCHITECTURAL ENHANCEMENTS

Element Profiles

BMC Performance Manager v2.4.00 includes a reusable template of element configuration information that offers more flexibility through support for profile overrides. Now, element-specific modifications can be made while maintaining element profile association.

Continuous Data Export

The new release includes a utility that synchronously writes user-selected BMC Performance Manager Portal parameter data to a secondary (Oracle) database. This functionality is further enhanced when coupled with the Historical Data Export (HDE). HDE retrieves parameter data back to a user-specified historical date, thus enabling the secondary database to be a more complete source for reporting and trending. The secondary Oracle database can be used as a data source for Crystal Reports (which can be provided at no cost) or other third-party reporting tools.

BMC Atrium CMDB Integration

Now, in addition to OS items, BMC Performance Manager solutions write database applications, disks, and file system configuration items (CIs) into the BMC Atrium CMDB.

Configuration Improvements

In order to get users up and running more quickly, the latest release supports search criteria for discovering processes and disks to monitor. It also enables the use of wildcarding and patterns to define text log monitoring, as well as the grouping of search rules associated with a log. These features promote manageability and ease of use, and result in faster performance and resource efficiencies all around.

INTEGRATIONS

New BSM Integrations:

- > BMC Transaction Management Application Response Time now displays Web application performance metrics directly into the BMC Performance Manager Portal (via a remote solution).
- > BMC Service Level Management now accesses BMC Performance Manager data to define key performance indicators (KPIs) based on user-selected parameters, allowing for the inclusion of IT availability and performance data in the overall measurements of service level agreement (SLA).

New BMC PATROL Integrations

- > Informix
- > iSeries
- > Lotus Domino
- > webMethods
- > HP Insight Manager



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